Emergence Health Network

El Paso Center for Mental Health/Intellectual Disabilities

OSAR

RESOURCE DIRECTORY

Substance Use and Mental Health Programs

Alas Nuevas Women Center

Services Provided: 90-day residential program for alcohol/drugs, recovery support meetings, daily meals, social/ recreational events, introduction to AA/NA and church recovery.
Address: 1515 Alabama El Paso, TX 79930
Phone: 915-875-5560 // 915-465-0488// 915-594-7000// 915-775-0505
Email: recovery@recoveryalliance.net
Eligibility: Must be 18 years and over.
Hours of Operation: 90-day intensive residential

Aliviane Inc. Adult Outpatient Clinic

Services Provided: The Adult Outpatient Treatment Clinic provides substance use education and treatment services to adult men and women who struggle with substance use disorders and/or co-occurring mental health disorders. The program is designed to effectively address the individual needs, strengths, abilities, and preferences of the client and their family to maintain and establish a life of recovery.
Address: 1626 Medical Center Drive 2nd Floor El Paso, Texas 79902
Phone: 915-779-3764
Email: info@aliviane.org
Website: www.aliviane.org/services/adult-outpatient-treatment-clinic/
Eligibility: Texas residents 18+ meeting criteria for substance use disorder. Financial screening will determine eligibility for financial coverage. State-funded treatment programs may be available free of charge. Medicaid, private insurance, and self-pay accepted.
Hours of Operation: M, T, W:8a.m-8p.m TH:8a.m-4: 30p.m F: 8a.m-1p.m Sat: 8a.m-1p.m Sun: Closed

Aliviane Inc. Adult Inpatient Clinic

Services Provided: A comprehensive, structured residential treatment center providing care for individuals struggling with substance use disorders. It offers a range of services, including 24-hour care, shelter, food, transportation, daily therapy, and medical and psychiatric care. The program also includes therapeutic recreation, family integration, and recovery support services.
Address: 1626 Medical Center Drive El Paso, Texas 79902
Phone: (915) 782-4014
Email: info@aliviane.org
Eligibility: Stated above.
Hours of Operation: M-F: 8:00a.m-5p.m Sat/Sun: Closed

Aliviane Inc. Behavioral Health Clinic

Services Provided: Outpatient behavioral health services. Specialty focuses on families and children experiencing trauma.
Address: 1626 Medical Center Drive El Paso, Texas 79902
Phone: 915-782-4023// 915-782-4000
Email:info@aliviane.org ***Website***: https://www.aliviane.org/contact/
Eligibility: Stated above.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-1: 00p.m
Sun: Closed

Aliviane Inc. Bureau of Prisons (BOP)

Services Provided: Substance use and mental health treatment for inmates referred by the Bureau of Prisons
Address: 1626 Medical Center Drive 2nd Floor El Paso, Texas 79902
Phone: 915-782-4000
Email: info@aliviane.org
Website: www.aliviane.org
Eligibility: Stated above.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-1: 00p.m
Sun: Closed

Aliviane Inc. DWI Treatment Program

Services Provided: Substance use treatment and mental health treatment for participants referred to by the DWI Drug Court Program.
Address: 1626 Medical Center Drive 2nd Floor El Paso, Texas 79902
Phone: 915-782-4000
Email: info@aliviane.org
Website: www.aliviane.org
Eligibility: Stated above.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-1: 00p.m
Sun: Closed

Aliviane Inc. Opioid Treatment Clinic

Services Provided: Opioid Treatment Clinic provides Medication-Assisted Treatment for adults diagnosed with Opioid Use Disorder. Services consist of individual and group counseling and

client choice of one of three FDA approved narcotic treatment medications: Methadone, Buprenorphine, and Extended-Release Injectable Naltrexone for treatment. All medication regimens are medically initiated and supervised. It also provides a maintenance program for individuals needing long-term care and a short-term ambulatory detoxification program.
Address: 1626 Medical Center Drive 1st Floor El Paso, Texas 79902
Phone: (915) 779-4527
Email: info@aliviane.org
Website: www.aliviane.org/services/opioid-treatment-clinic
Eligibility: Texas residents 18+ meeting criteria for Opioid Use Disorder. Financial screening will determine eligibility for financial coverage. State-funded treatment programs may be available free of charge. Medicaid, private insurance, and self-pay accepted.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-1: 00p.m
Sun: Closed

Aliviane Inc. Women's and Children's Residential Program

Services Provided: Women & Children's Residential (WCR) program offers compassion and cares for women seeking substance use disorder treatment in a structured female-only setting. Licensed professionals help ease the journey to recovery in a safe and nurturing environment. As children accompany their mothers in this journey, they begin healing, thriving, excelling academically, and experience encouragement and hope for their family's future.
Address: 7722 North Loop El Paso, Texas 79915
Phone: 915-782-4014
Email: info@aliviane.org
Website: www.aliviane.org/services/women-childrens-residential-program
Eligibility: Women 17+ and pregnant individuals 17+ who are Texas residents are eligible. Financial screening will determine eligibility for financial coverage. State-funded treatment programs may be available free of charge. Medicaid, private insurance, and self-pay accepted.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-1: 00p.m
Sun: Closed

Aliviane Inc. Youth and Family Outpatient Clinic

Services Provided: Youth and Family Outpatient Clinic serves children, adolescents, adults, and families in need of substance use and/or mental health counseling. The program is designed to effectively address the individual needs, strengths, abilities, and preferences of the client and their family to maintain and establish a life of recovery.
Address: 7722 North Loop El Paso, Texas 79915
Phone: (915) 782-4023
Email: info@aliviane.org
Website: www.aliviane.org/services/youth-and-family-outpatient-treatment-clinic
Eligibility: Must be Texas resident 13 – 17 for substance use treatment. Must be 5+ for mental health treatment. Financial screening will determine eligibility for financial coverage. State-funded treatment programs may be available free of charge. Medicaid, private insurance, and self-pay accepted.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-1: 00p.m
Sun: Closed

Amanecer Health Systems

Services Provided: Medication management, psychosocial & rehab program for children and adolescents, neurofeedback therapy (NFBT), and individual and family counselling.
Address: 1219 Barranca Drive, El Paso, TX 79935
Phone: 915-779-5600
Email:*officemanager@amanecerhealth.com*
Website: www.amanecerhealth.com
Eligibility: Medicaid or private insurance.
Hours of Operation:
M/W: 8:00a.m-5: 00p.m
T/TH: 8:00a.m-8: 00p.m
F: 8:00a.m-1: 00p.m
Sat/Sun: Closed

Aspiring Life Counseling

Services Provided: Individual therapy, family therapy, couples therapy, art therapy, cognitive behavioral therapy, eye movement desensitization and reprocessing therapy EMDR), mindfulness-based cognitive therapy, motivational interviewing, play therapy. No medication management is available. Telehealth appointments are offered.
Address: 5625 Woodrow Bean Drive Suite 124, El Paso, TX 79924
Phone: 915-202-5778
Website: www.aspiringlifecounseling.com
Eligibility: Ages 6+. CHIP, Medicaid, private insurance, and self-pay. By appointment only.
Hours of Operation: M-TH: 9:00a.m-6: 00p.m F:9: 00a.m-4: 00p.m Sat:8: 00a.m-12: 00p.m Sun: Closed

Headway: Valerie Diaz (LPC-A, LCDC)

Services Provided: With experience in both mental health and substance use counseling, my approach is person-centered, strengths-based, and solution-focused, incorporating Cognitive Behavioral Therapy (CBT) and a strong emphasis on self-compassion and empowerment. You don't have to navigate life's challenges on your own. Free consultations.
Address: Online Only (telehealth).
Phone: 915-995-5249// 915-286-0675
Website: https://care.headway.co/providers/valerie-diaz?state=TEXAS **OR** https://www.psychologytoday.com/us/therapists?search=valerie++diaz
Eligibility: English Speakers, Seniors and Adults. Insurance through Aetna, BlueCross and BlueShield, Cigna and Evernorth.

Hours of Operation: By appointment.

Kristen Weindorf- Clinical Social Work/Therapist, LCSW-S

Services Provided: My professional background is rooted in crisis intervention and trauma-focused care. I have a deep passion for working with individuals who have experienced trauma, including survivors of abuse, neglect, domestic violence, and those facing mental health or substance use challenges. I am trained in EMDR (Eye Movement Desensitization and Reprocessing).
Address: Online only
Phone: (915) 223-7787
Website:
https://www.psychologytoday.com/us/therapists/kristen-weindorf-el-paso-tx/994702
Eligibility: Most insurances.
Hours of Operation: Appointment based.

Associated Behavioral and Trauma Specialists (ABTS)

Services Provided: Psychiatric and mental health treatment for children, teens, families, and adults. Focus on behavioral healthcare and trauma. Medication management\ available.
Address:

- East: 9440 Viscount Blvd. Suite 200, El Paso, TX 79925
- West: 124 West Castellano Suite 201, El Paso, TX 79912

Phone: 915-799-0747
Email: abtspecialties@gmail.com
Website: www.abts.us
Eligibility: Accepts Medicaid, CHIP, Employee Assistance Programs, private insurance, and sliding scale self-pay.
Hours of Operation:
M-F: 9:00a.m-6: 00p.m
Sat: 9:00a.m-2: 00p.m
Sun: Closed

Atlantis Health Services

Services Provided: Services for substance use, medication-assisted detox, and mental health concerns. Offers medication management, psychosocial rehabilitation, counseling, outpatient substance abuse program, and suboxone treatment.
Address:

- Adult Programs: 6028 Surety Dr. El Paso, Texas 79905
- Child and adolescent programs: 1219 Barranca Drive, El Paso, TX 79935

Phone: Adult program: 915-544-3500 // Child and adolescent program: 915-779-5600
Email: info@atlantisbehavioralhealth.com
Website: www.atlantisbehavioralhealth.com
Eligibility: All Medicaid eligible children and adolescents ages 11 to 17 years old that are enrolled with healthcare management companies such as Molina, Amerigroup or El Paso First. For adults, it accepts most insurances.
Hours of Operation:
M-TH: 8:00a.m-5: 00p.m
F: 8:00a.m-1: 00p.m
Sat/Sun: Closed

Family Drug Court Program

Services Provided: Drug Courts represent the combined efforts of judiciary, prosecution, defense bar, probation, law enforcement, mental health, social services, and treatment communities to break the cycle of substance abuse, addiction, and child maltreatment. The purpose of the program is to assist in reunifying families and have clients maintain a drug-free life.

Address: 7145 Industrial Ave # B, El Paso, TX 79915
Phone: 915-273-3741// 915-383-1489
Website:
https://www.tdcj.texas.gov/documents/cjad/CJAD_Texas_Drug_Courts_Fact_Sheet.pdf

Eligibility: **Must have a CPS case. Must have substance use or dependency issues. Participants must be willing to receive treatment and follow court recommendations. Lacks family support. At risk of having children placed in foster care or parental rights terminated.**

Hours of Operation: Contact for further information.

El Paso County Prevention and Intervention Program-Juvenile Justice Center

Services Provided: providing specialized prevention, intervention, intake, and rehabilitation programs.
Address: 6400 Delta Dr, El Paso, TX 79905
Phone: +1 (915) 273-3491
Website: https://juv.epcounty.com/

Eligibility: The individual must be **between the ages of 10 and 17** at the time the offense was committed. The offense or behavior must have occurred within **El Paso County**, or the youth must legally reside there. Youth referred for **Class B misdemeanors or higher** offenses (such as Class A misdemeanors or felonies), rather than minor traffic violations or simple city ordinance infractions.

Hours of Operation: Monday–Friday: 8:00 AM – 5:00 PM (Detention and specific residential facilities operate 24/7)

Children's Grief Center of El Paso

Services Provided: Provides healing and hope in a safe and loving environment for grieving children, teens, and their families following the death of a loved one. Grief support groups, peer support groups, art, music, and other tools help promote healing. Provides education for the community in the form of workshops, crisis intervention, referral to other agencies, and community outreach.
Address: 11625 Pellicano, Suite B, El Paso, TX 79936
Phone: 915-532-6004
Email: kathy@cgcelpaso.org
Website: https://www.opencounseling.com/united-states/el-paso/counseling-agency/children-s-grief-center-of-el-paso
Eligibility: Ages 5 – 19 who have experienced the passing of a loved one.
Hours of Operation:
M-W: 9:00a.m-4: 00p.m
TH: 9:00a.m-5: 00p.m
F: 9:00a.m-3: 00p.m
Sat/Sun: Closed

El Paso Behavioral Health Systems

Services Provided: Inpatient substance use treatment includes evidence-based 12-Step model and dual diagnosis treatment. Offers medication management and observation for opiate/alcohol withdrawal or other pain management/detoxification needs. Outpatient services offered are PHP (5 days/week) and IOP (3 days/week). Central outpatient offers treatment for general mental health, chemical dependency, and a women's only group. No child or adolescent substance use programs are offered. East outpatient for veterans and Spanish speakers.
Address:

- Inpatient psychiatric hospital: 1900 Denver Avenue, El Paso, TX 79902
- Central outpatient clinic: 1810 Murchison Suite 11, El Paso, TX 79902
- East outpatient clinic: 10501 Gateway Blvd West, El Paso, TX 79925

Phone: 915-544-4000 or 833-357-2641
Email: www.elpasobh.com/contact-us
Website: www.elpasobh.com
Eligibility: Requires insurance in most cases. Ages 5+
Hours of Operation: 24 hours.

El Paso Center for Children Therapeutic Homes Program

Services Provided: Provides therapeutic foster care in a non-institutional setting for children and adolescents. Provide basic care and treatment for severe emotional and behavioral disturbances.
Support for Parents Includes: Clinicians, therapists, doctors, teachers, and other community professionals to assist children with care, education, and recovery. Staff members are available by phone 24 hours a day, 365 days a year. The Center provides each home with a laptop and a fax machine for convenient and secure documentation. Phone and Internet reimbursement up to $60 a month. Specialized foster care homes victims of human trafficking.
Address: 2200 North Stevens El Paso, Texas 79930
Phone: Main: 915-565-8361
Email: info@epccinc.org
Website: www.epccinc.org
Eligibility: Services are free. Applicants who are literate in Spanish but whose English is limited must present a plan for who is able to advocate or translate for a client. Treatment parents must live within El Paso County, they must have a telephone, and they must have an insured automobile in compliance with all Texas laws to transport the client to outside activities and appointments. Must be at least 25 years of age. No criminal history or proof of rehabilitation. No history of child abuse. Emotionally and physically healthy. Home must meet fire and safety guidelines. High school diploma or GED. US citizens or legal immigrants. Criminal background checks and fingerprints for everyone 14 years or older.
Hours of Operation: M-F: 8:30a.m-5: 30p.m Sat/Sun: Closed

El Paso Med Mark Treatment Center

Services Provided: Provides medication maintenance as well as medication-assisted opiate addiction and dependency services. Provides medical evaluation, individual treatment planning, methadone/buprenorphine maintenance treatment program, individual counseling, coordinated pregnancy treatment programs, guest medication service, relapse prevention education and community resource referrals.
Address: 6111 Alameda El Paso, TX 79905
Phone: 915-221-2310
Email: *https://medmark.com/contact*
Website: www.medmark.com/medmark-treatment-centers-el-paso
Eligibility: Accepts Medicare, Medicaid, commercial insurance, veteran insurance, and self-pay.
Hours of Operation: M-F: 5a.m-11: 00a.m Sat: 8:00-10: 00a.m Sun: Closed

El Paso Psychiatric Center

Services Provided: A 74-bed psychiatric hospital. Offers both adult and children/adolescent services. Inpatient mental health care services include assessment, nursing care, medication management, and discharge planning. The adult services program consists of one acute admission unit, one sub-acute care unit, and one specialty unit for long-term care. The child and adolescent program offer services to children from 5 – 12 and adolescents up to 17.
Address: 4615 Alameda Ave, El Paso, Texas 79905
Phone: 915-532-2202
Website: www.hhs.texas.gov/services/mental-health-substance-use/state-hospitals/el-paso-psychiatric-center
Eligibility: Adults 18 and over, children 5 to 12 years old and adolescents to the age of 17.
Hours of Operation: 24 hours.

Emergence Health Network

Services Provided: Emergence Health Network (EHN) provides trauma-informed care centered

around the needs of individuals with intellectual/developmental disabilities, behavioral health and/or substance use treatment needs. Designated as the Local Mental Health Authority (LMHA) and Local Intellectual/Developmental Disabilities Authority (LIDDA) in El Paso County, EHN offers a wide array of programs at multiple locations throughout the area. EHN is a Joint Commission Accredited and recognized as a Certified Community Behavioral Health Clinics.
Address: Headquarters: 201 E Main Street Suite 600, El Paso, TX 79901
Phone: 915-887-3410
EHN Crisis: 915-779-1800
Crisis Hotline:1-877-562-6467
Website: http://www.emergencehealthnetwork.org
Eligibility: El Paso County residents. Accepts clients with insurance or income-based self-pay.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Emergence Health Network – Treatment for Females (TRF)

Services Provided: Provides outpatient substance use treatment for women who are Texas residents 18+. Individual and Group Counseling provided.
Address: 1551 Montana Ave El Paso, TX 79902
Phone: 914-242-05555
Website: www.emergencehealthnetwork.org/mental-health
Eligibility: Accepts clients with or without insurance.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Emergence Health Network OSAR (Outreach, Screening, Assessment, Referral)

Services Provided: OSAR provides screening, assessment, referrals, placement, and follow-ups for drug treatment and other services. Texas residents 13-years and older with an active or history of substance use are eligible.
***Address*:** 8730 Boeing El Paso, Texas 79925
Phone: 915-747-3605
Email: osar@ehnelpaso.org
Website: www.emergencehealthnetwork.org/addiction
Eligibility: Texas Residents ages 13 years and older. No insurance necessary.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Emergence Health Network-Office Based Opioid Treatment (OBOT)

Services Provided: Treatment for individuals with an Opioid Use Disorder that includes therapeutic medications such as buprenorphine, along with individual and group counseling.
Address: 1551 Montana Ave El Paso, Texas 79902
Phone: 915-242-0555
Website: www.emergencehealthnetwork.org/addiction
Eligibility: Must be a Texas resident 18+ with current or past use of opiates. No insurance necessary.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Emergence Health Network-SUD Community Health Workers Program

Services Provided: SUD CHW program provides outreach efforts to increase linkage and retention in substance use, mental health, and medical services. This includes providing those individuals with harm reduction materials to include Narcan/Naloxone kits and education.
Address: 5730 Boeing El Paso, TX 79925
Phone: 915-887-3425 ext.15201 // 915-497-6443
Website: www.emergencehealthnetwork.org/addiction
Eligibility: Texas residents 13+. No insurance is necessary.
Hours of Operation: M-F: 8:00a.m-4: 00p.m Sat/Sun: Closed

Emergence Health Network-Treatment for Adults (TRA)

Services Provided: Provides outpatient substance use treatment for Texas residents 18 years and older. Individual and group counseling provided.
Address: 1551 Montana Ave. El Paso, Texas 79902
Phone: 915-242-0555
Website: www.emergencehealthnetwork.org/mental-health
Eligibility: Accepts clients 18+ with or with insurance.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Emergence Health Network-Treatment for Youth (TRY)

Services Provided: Provides outpatient substance use treatment for youth ages 13 to 17-years old. Individual and group counseling provided.
Address: 8500 Boeing El Paso, Texas 79925
Phone: 915-242-0555
Website: www.emergencehealthnetwork.org/children-adolescent-services
Eligibility: Accepts client with or with insurance.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Family Services of El Paso

Services Provided: Provides individual, family, couple, and youth counseling for mental health needs or substance use.
Address: 6040 Surety Drive Suite A, El Paso, Texas 79905
Phone: 915-781-9900
Website: www.familyserviceofelpaso.org
Eligibility: Serves all clients regardless of inability to pay. Discounts for services are offered based on family size and income.
Hours of Operation: M/F: 8:00-7:00p.m T/W/TH: 8:00-8: 00p.m Sat/Sun: Closed

Freedom In Christ Residential Center

Services Provided: Faith-based residential facility.
Address: 3331 Idalia Ave, El Paso, TX 79930
Phone: 915-566-1197
Email: w.freedominchrist@gmail.com
Eligibility: Free of charge. Must be 18+. Christian faith-based requirement.
Hours of Operation: M-Fri: 8:00a.m-5: 00p.m (Sat/Sun: Closed)

Homeward Bound - Trinity Detox

Services Provided: Provides detox for people with drug and alcohol addictions and support services for dual diagnosis and indigent individuals. Provides intensive residential and outpatient substance use programs.
Trinity Men and Women's Residential: Provides evidenced based medical and therapeutic practices and help with substance use treatment, transitional housing, community resources and outpatient services.
Trinity Outpatient: Help clients continue with their recovery in this intensive supportive outpatient treatment. Held virtually via Telehealth evenings from 6:00pm to 8:00pm.
Trinity Crisis Residential Unit: Safe place for people experiencing a psychiatric episode.
Address: 8716 Independence Drive El Paso, Texas 79907
Phone: 915-772-9111
Email: jthromorton@homewardboundinc.org
Website: www.homewardboundinc.org
Eligibility: Individuals 18+. Insurance welcomed but not necessary. State funded.
Hours of Operation: By appointment.

Harmony Road Recovery – Sober Living Housing

Services Provided: Residential addiction treatment program provides a private and fully equipped facility that fosters recovery from substance use and mental health issues. Our residential treatment center serves as a spiritual sanctuary for those seeking inner peace and acceptance. Our programs are designed around a single philosophy: that you can and will recover, no matter how hopeless you may feel currently.
Address: 813 N. Kansas St. Suite 200, El Paso, TX 79902
Phone: 915-271-8971
Email: contact@harmonyroadrecovery.org
Website: www.harmonyroadrecovery.org
Eligibility: Must be 18 years and over. No entry fee but must participate in the events assigned.
Hours of Operation: 24 hours.

Harmony Road Recovery – Substance Use Treatment

Services Provided: Harmony Road Recovery provides a comprehensive range of rehab services for individuals grappling with substance use and dual-diagnosis disorders. With a compassionate team of addiction specialists, mental health experts, and medical professionals, we prioritize a holistic and multidisciplinary approach to care. Our evidence-based therapies effectively target addiction and its underlying causes, tailoring treatment plans to each client's unique journey towards lasting recovery.
Address: 813 N. Kansas St. Suite 200, El Paso, TX 79902
Phone: 915-271-8971
Email: contact@harmonyroadrecovery.org
Website: www.harmonyroadrecovery.org
Eligibility: Must be 18 years and over. No entry fee but must participate in the events assigned.
Hours of Operation: 24 hours.

Live N Proof Restoration Church

Services Provided: Provides inpatient 9-month services. Food, clothing, food, and shelter are provided. Faith-based recovery programs address the comprehensive needs of individuals for physical, emotional, and spiritual well-being.
Address: 3355 N Yarbrough Dr. Suite J, El Paso, TX 79925
Phone: 915-200-9309
Email: livenproof54@gmail.com
Website: www.inprestorationchurch.services
Eligibility: Must be 18+. Services are free. Clients must participate in the events assigned and meet the faith-based requirements. No substances, including tobacco or nicotine, are permitted.
Hours of Operation: M-Sun: 7:00a.m-7: 00p.m

New Leaf Wellness Center

Services Provided: Provides mental health and substance abuse treatment centers for children, adults, and families. Provides different mental health services such as medication management, therapy, and counseling, as well as case management services. NLWC is a group practice with multiple providers. Late evening and Saturday appointments are available upon request.
Address: 10921 Pellicano Dr. Suite 110, El Paso, TX 79935
Phone: 915-313-4114
Email: office@newleafwc.com
Website: www.newleafwc.com
Online Referral: www.newleafwc.com/refer-a-patient.html
Eligibility: Texas Medicaid, VA, and most major medical insurances accepted. Sliding fee scale discounts are available pending an application.
Hours of Operation: M-F: 9:00-6:00p.m Sat: 10:00-4: 00p.m Sun: Closed

Pinnacle Services

Services Provided: Personalized treatment for those experiencing symptoms of ADD/ADHD, addictions, anxiety, couples counseling, depression, family conflict, mood disorders, panic attacks, PTSD, suicidal ideations, and more. Telehealth and Saturday appointments are available at request.
Address:

1. 1418 Montana Avenue El Paso, TX 79902
2. 1612 N. Lee Trevino Suite A, El Paso, TX 79936

Phone: 915-351-4431
Email: pinnacle@pinnacleelpaso.com
Website: www.pinnacleelpaso.com
Online Referral: www.pinnacleelpaso.com/appointments
Eligibility: Serves all clients regardless of inability to pay. Discounts for services are offered based on family size and income.
Hours of Operation: M-TH: 9:00-5:00p.m Fri: 9:00-3: 00p.m Sat/Sun: Closed

Professional Counseling Services: Psychology Today

Services Provided: A wide variety of licensed counseling professionals, each with their own backgrounds and specialties for one to choose from. Use Psychology Today to find the right Therapist for you!
Address: Requires individuals' zip code.
Phone: Based on Selected Therapist**.**
Email: N/A for website.
Website:
https://www.psychologytoday.com/us/therapists/texas?gad_source=1&gad_campaignid=669573802&gbraid=0AAAAAD_gfuxzqD3vAqzgMHSAElBKeobv0&gclid=EAIaIQobChMIzvnz_8OhjgMVdhBECB3tKSJqEAAYASAAEgJGQ_D_BwE
Eligibility: All clients are welcome. Accepts most insurance and private pay (varies by counselor)
Hours of Operation: Appointment Based.

Project Amistad Aging, Disability & Transportation Resource Center

Services Provided: Assist the elderly and individuals with physical disabilities, serious mental illness, and/or developmental disabilities. Provides help with housing, living and support services, legal, and financial advocacy. Offers services such as guardianship programs, health insurance enrollment, family counseling, mental health counseling, money management, transportation, veterans services, and referral to the community.
Address: 3210 Dyer St, El Paso, TX 79930
Phone: 915-298-7307 // 915-532-3790
Email: info@projectamistad.org
Website: www.projectamistad.org/adtrc
Eligibility: Stated above
Hours of Operation: M-F: Varies by route.

Recovery Alliance of El Paso – Casa Vida de Salud

Services Provided: The Recovery Alliance is an organization of people in recovery from alcohol or drug use. Compassionate and service-oriented, we address community needs through recovery coaching, sober housing, and peer services. Acting as responsible advocates and brokers, we strive to create an environment for positive experience through community centers and social and recreational events. Harm reductions kits and Narcan are available.
Address: 3501 Hueco Ave. Suite 22, El Paso, Texas 79903
Phone: 915-775-0505 // 915-594-7000 // Mario Mendoza director: 915-314-4527
Email: recoveryalliancepeers@gmail.com // recovery@recoveryalliance.net
Website: www.recoveryalliance.net
Hours of Operation: M-Sun: 7:00a.m-10: 30p.m

Rio Vista Behavioral Health

Services Provided: Adolescent inpatient mental health treatment, adult inpatient mental health

treatment, outpatient inpatient mental health treatment, mental health specialty unit, psychiatric intensive care unit, drug addiction and treatment center, detox program, and co-occurring Disorders. Intensive outpatient for substance use disorders. Telehealth services are offered for outpatient treatment.
Address: 1390 Northwestern Dr., El Paso, TX 79912
Phone: Main: 915-209-4513 / Outpatient: 915-218-5669
Email: www.riovistabehavioral.com/about/contact
Website: www.riovistabehavioral.com
Eligibility: Individuals struggling with mental health and substance use.
Hours of Operation: 24 hours.

Samsara Health

Services Provided: Samsara Healthcare offers mental health, addiction, recovery, psychotherapy, and medication management services. Available for adults, children, or adolescents.
Address: 6090 Surety Drive, El Paso, TX 79905
Phone: 915-979-7402// 915-221-1837
Website: www.samsarahealth915.org
Eligibility: Accepts many major insurances. Uninsured individuals have the option to pay based on an affordable payment plan. No one is refused services on ability to pay.
Hours of Operation: M-F: 8:00-5:00p.m Sat: 8:00-2: 00p.m Sun: Closed

San Vicente Family Health Center

Services Provided: Mental health treatment for patients 12 and over as well as families. Provide: free screenings for depression, anxiety and drug dependency, individual counseling, group counseling, case management, referrals to other community resources. Mostly focused on mental health but will provide referrals for substance use treatment.
Address: 8061 Alameda 79915 // 10780 Pebble Hills Ste G1 79935 // 1208 Myrtle Ave 79901
Phone: Alameda: 915-859-7545 // Pebble Hills: 915-773-0606 // Myrtle: 915-351-8972
Email: csv@csv.tachc.org
Website: www.sanvicente.org
Eligibility: Stated above
Hours of Operation: Varies by clinic.

Texas Department of State Health Services – Tobacco Prevention and Control

***Services Provided*:** The Texas Tobacco Prevention and Control Program aims to reduce the toll of tobacco use on the health, safety, and well-being of all Texans. Services prevent tobacco use initiation among youth and young adults, promote quitting among youth and adults, eliminate exposure to secondhand smoke, reduce and eliminate tobacco-related disparities, develop and maintain statewide capacity to support a sustainable tobacco prevention and control program.
Address: 401 East Franklin, Suite 210, El Paso, TX 79901
Phone: 1-877-YES-QUIT // Office: 915-834-7775 // Cell: 915-238-6180
Email: customer.service@dshs.texas.gov
Website: www.dshs.texas.gov/tobacco // https://www.yesquit.org
Eligibility: Texas residents who are ready to begin their smoke-free journey.
Hours of Operation: M-F: 8:00-5:00p.m Sat/Sun: Closed

Victory Ministries of El Paso

***Services Provided*:** Faith-based rehabilitation center in Las Cruces, NM for Men.
Address: 1414 E. Paisano Suite C, El Paso, Texas 79901
Phone: El Paso: 915-838-8887 // Las Cruces: 575-523-0592

Website: https://ministerioenvictoria.com/ (El Paso)

https://victoryministrylc.org/_files/ugd/Victory%2520Ministry%2520LC%2520Brochure.pdf (Las Cruces)

Eligibility: Free services. Faith-based requirements.
Hours of Operation: Reservation Requested.

Ysleta Del Sur Pueblo - Alcohol and Substance Abuse Program (ASAP)

Services Provided: Provides outreach services, assessment, referrals, and adult/adolescent outpatient treatment for YDSP Tribal community members and families. The Alcohol and Substance Abuse Division promotes culturally responsive trauma-informed prevention, intervention, and rehabilitation opportunities for children, youth, and adults, all while highly encouraging a drug free community. The Division also offers a comprehensive array of preventative, educative, and treatment services to reduce the incidence and prevalence of alcohol and substance abuse.

Address: 9314 Juanchido Ln, 79907

Phone: 915-860-6170

Website: https://www.ysletadelsurpueblo.org/tribal-services/department-of-health-and-human-services/behavioral-health-division

Eligibility: YDSP Tribal community members and families.

Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Prevention and Intervention Program

Aliviane Inc. Healthy Minds, Healthy Lives

Services Provided: We promote resiliency and community correctness by providing healing and direct services to individuals at risk for substance misuse. We focus our efforts on identifying and helping those with adverse childhood experiences, trauma, and other emerging behavioral health needs. Ages 6-25 and their families.

Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902

Phone: 915-782-4000 Ext. 1706 or 915-782-4032

Email: info@aliviane.org

Website: www.aliviane.org/services/intervention/healthy-minds-healthy-lives

Eligibility: Free services are available to both youths and young adults ages 6 - 25 and their families, in city and rural communities throughout El Paso County.

Hours of Operation: *M-TH:* 8:00a.m-8: 00p.m *Fri:* 8: 00a.m-2: 00p.m *Sat:* 8: 00a.m-12: 00p.m *Sun:* Closed

Aliviane Inc. IMASTAR

Services Provided: We serve youth in school communities. Our program promotes positive self-concept and teaches youth about mental health, wellness, and self-development skills. We provide information and presentations.

Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902

Phone: 915-782-4032

Email: info@aliviane.org

Website: www.aliviane.org/services/prevention/imastar

Eligibility: Free resource for youth grades 7 – 12.

Hours of Operation: *M-F:* 7:00a.m-4: 00p.m *Sat/Sun:* Closed

Aliviane Inc. Padres Program

Services Provided: Community-based intervention services and support for parents at risk of involvement with, or currently involved with DFPS, who are struggling with substance use disorders or at risk of developing substance use disorders. Program includes case management services, positive substance-free activities, warm handoff to services/referrals, skill-building evidence-based educational sessions.
Address: 1626 Medical Center Drive 5th Floor El Paso, Texas 79902
Phone: 915-782-4032
Email: info@aliviane.org
Website: www.aliviane.org/services/intervention/padre-program
Eligibility: Free services for Texas residents. Parents of children under the age of 6, parents with open DFPS cases, and/or parents with high-risk factors.
Hours of Operation: *M-TH:* 8:00a.m-8: 00p.m *Fri:* 8: 00a.m-2: 00p.m *Sat:* 8: 00a.m-12: 00p.m *Sun:* Closed

Aliviane Inc. Path Program (Assistance in Transition from Homelessness)

Services Provided: Services to individuals who are homeless, or at risk of becoming homeless, and have mental illness and/or co-occurring substance use disorders. We work to meet the needs of the homeless population by helping them connect and navigate through community organizations for mental health, primary health care providers, and substance use disorder services.
Address: 1626 Medical Center Drive, El Paso, TX 79902
Phone: 915-351-6677
Email: info@aliviane.org
Website: www.aliviane.org/services/intervention/project-for-assistance-in-transition-from-homelessness
Eligibility: Must be homeless and or at imminent risk of becoming homeless. Must have a serious mental illness or co-occurring substance use disorder.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Aliviane Inc. Por Mi Familia (PPW)

Services Provided: Case Management and mental health therapy for pregnant and postpartum women with substance misuse.
Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902
Phone: 915-782-4032
Email: info@aliviane.org
Website: www.aliviane.org
Eligibility: Stated above.
Hours of Operation: *M-TH:* 8:00a.m-8: 00p.m *Fri:* 8: 00a.m-2: 00p.m *Sat:* 8: 00a.m-12: 00p.m *Sun:* Closed

Aliviane Inc. Prevention Resource Center Region 10

Services Provided: With community collaboration, the program creates a regional needs assessment. The program increases community awareness, resources, and substance use data. We support, provide resources, and develop people working in the prevention field to educate our community about substance use and misuse. Serve as the primary resource for substance use and behavioral health data for the region, strengthening compliance with existing laws on the sale of tobacco and nicotine products to minors through education and monitoring activities.
Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902
Phone: 915-782-4032
Email: info@aliviane.org
Website: www.aliviane.org/services/prevention/prevention-resource-center-region-10
Eligibility: Free resources for Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, and Presidio Counties.
Hours of Operation: *M-TH:* 8:00a.m-8: 00p.m *Fri:* 8: 00a.m-2: 00p.m *Sat:* 8: 00a.m-12: 00p.m *Sun:* Closed

Aliviane Inc. Prides Program

Services Provided: Serves students of all ages within local schools and communities in Culberson and El Paso Counties. Focus is on enhancing social skills, drug prevention, and personal management skills. Our program also provides prevention presentations to promote mental health and wellness. The program also includes life skills curriculum, positive activities to promote a drug-free environment, substance use and mental health disorder awareness, and warm handoffs to access additional educational or intensive services.
Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902
Phone: 915-782-4032
Email: info@aliviane.org
Website: www.aliviane.org/services/prevention/prides
Eligibility: Free resource. All youth and supportive structures.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Aliviane Inc. Rural Border Intervention

Services Provided: The Rural Border Intervention (RBI) program addresses specific needs of rural border communities by providing integrated prevention and intervention services. Offers access to substance use prevention, intervention and treatment, and mental health promotion and treatment. Program services are offered Monday through Friday 8:00 am to 5:00 pm or by appointment. Includes case management, positive alternative activities to increase family bonding, comprehensive linkage to services and referral resources, alongside skill building educational sessions utilizing evidence-based practices.
Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902
Phone: 915-782-4032
Email: info@aliviane.org
Website: www.aliviane.org/services/intervention/rural-border-intervention
Eligibility: Free resources. Youth and adults living within the rural border community; Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, and Presidio counties.
Hours of Operation: M-F: 8:00-5:00p.m (Services can also be assessed by appointment.)

Aliviane Inc. Strengthening Families

Services Provided: We provide guidance and educational sessions to enhance families' communication skills, coping skills, and setting healthy boundaries. Our program also provides prevention presentations and positive activities to the community to promote mental health and wellness. The program includes positive activities to promote a drug-free environment, substance use and mental health disorder awareness, referrals to access additional educational or intensive services.
Address: 1626 Medical Center Drive 3rd Floor El Paso, Texas 79902
Phone: 915-782-4032
Email: info@aliviane.org
Website: www.aliviane.org/services/prevention/strengthening-families
Eligibility: Free resources. Families with children ages 12 – 17 years.
Hours of Operation: M-TH: 10:00a.m-7: 00p.m Fri: 8: 00a.m-5: 00p.m

Project Vida – Unhoused Prevention and Recovery

Services Provided: Project Vida values the role that housing affects an individuals' wellness and the health of themselves and the overall community. When families struggle to afford their current housing or need to find supportive housing, Project Vida can help provide options or direction to other programs. These programs are part of the Coordinated Entry System. The Coordinated Entry System will complete an assessment and will connect people to relevant services.
Address: 3607 Rivera Ave. 1st floor, El Paso, TX 79905
Phone: 915-500-1011 // Call or text: 915-465-1191
Email: m.miranda@pvida.net
Website: www.pvida.net/homelessness1
Eligibility: Individuals who need help with their housing situation.
Hours of Operation: M-F: 8:30a.m-5: 00p.m Sat/Sun: Closed

Special Victims Programs

Center Against Sexual and Family Violence - BIPP (Battering Intervention and Prevention Program)

Services Provided: BIPP is a series of certified classes that specialize in domestic violence intervention and the prevention of battering behaviors that are used to gain control over another person. BIPP focuses on a person's history of abuse and is designed to teach them accountability, reflective, and critical thinking.
The Battering Intervention & Prevention Program consists of 18–24 classes, depending on each individual's situation. We accept court-mandated and self-referred individuals, even if you do not reside in Texas.
Address: 3800 N Piedras El Paso, TX 79930
Phone: 915-562-0077
24-Hour Crisis Hotline: 915-593-7300 or 1-800-727-0511
Website: www.casfv.org/prevention-education/battering-intervention-prevention-program
Eligibility: Programs for children and adults. Program, including the enrollment fee, is $510–$685. Participants can pay on a weekly basis or in advance, with no charges for missed classes. We offer community service hours to help cover partial payment of classes, as well as for court-mandated requirements. Contact us today to learn more.
Hours of Operation: Varies by Classes.

Center Against Sexual and Family Violence **Emergency Shelter**

Services Provided: Safe space for you and your loved ones. CASFV can provide food, clothing, and security. Children will have a place to play, learn, grow, and recover. Counseling, crisis intervention, support groups, and more are provided.
Address: 580 Giles El Paso, Texas 79915
Phone: 915-595-2238
***24-Hour Crisis Hotline*:** 915-593-7300 or 1-800-727-0511
Website: www.casfv.org/find-immediate-help/emergency-shelter
Eligibility: Anyone experiencing abuse and is in immediate need of shelter. Children are welcome. If possible, bring an ID and any evidence or information regarding the abuse. This can aid in initiating a police report.
Hours of Operation: M-TH: 8:00a.m-6: 00p.m Fri: 8: 00a.m-12: 00p.m

Center Against Sexual and Family Violence Sexual Assault

Services Provided: Sexual assault support services to further assist victims of sexual assault and domestic violence in our community. CASFV is dedicated to prevention of sexual assault and stalking while supporting victims and survivors ages 14+. Offer crisis intervention, advocacy, support groups, legal advocacy, therapy, criminal justice accompaniment, immigration services and hospital accompaniment.
Address: 580 Giles El Paso, Texas 79915
Phone: 915-593-1000
24-Hour Crisis Hotline: 915-593-7300 or 1-800-727-0511
Website: http://www.casfv.org
Eligibility: Free resources.

Hours of Operation: M-TH: 8:00a.m-6: 00p.m Fri: 8: 00a.m-12: 00p.m

Center Against Sexual and Family Violence **Transitional Living Center**

Services Provided: Families can stay at the transitional living center rent-free. Access to educational services will help build the skills needed to find a job and prepare you for a safe space of your own. The duration of the stay depends on each family's circumstances. The average stay is 9 months to a year.
Address: 580 Giles El Paso, Texas 79915
Phone: 915-595-2238
24-Hour Crisis Hotline: 915-593-7300 or 1-800-727-0511
Website: www.casfv.org/find-support/transitional-housing-support
Eligibility: Individuals and families in need of transitional housing.
Hours of Operation: M-TH: 8:00a.m-6: 00p.m Fri: 8: 00a.m-12: 00p.m

Center Against Sexual and Family Violence **Youth Services**

Services Provided: The Teen Intervention and Prevention Program (TIPP) helps teens and their parents with the knowledge and strategies to develop meaningful, supportive relationships with their family and peers. TIPP addresses prevention and intervention strategies based on 12 topics, including respect, trust, healthy choices, honesty, accountability, how to address anger, effective communication, peer pressure, self-esteem/gender roles, and sexual respect.
Address: 3800 N Piedras El Paso, TX 79930
Phone: 915-593-1000 Extension: 516
24-Hour Crisis Hotline*:* 915.593.7300 or 1.800.727.0511
Website: www.casfv.org/prevention-education/teen-intervention-prevention-program
Eligibility: At-risk youth and their parents or families wanting to improve the family dynamics.
Hours of Operation: M-TH: 8:00a.m-6: 00p.m Fri: 8: 00a.m-12: 00p.m

El Paso Center for Children – Family Resource Center

Services Provided: The Family Resource Center is a place of support, where opportunities and services are designed to help families to be strong and successful. The Family Resource Center offers services and activities that educate and develop skills. Services include parent education, child development activities, and access to a resource library.
Address: 2200 North Stevens El Paso, Texas 79930
Phone: 915-565-8361
Email: www.epccinc.org/contact-us
Website: www.epccinc.org/family-resource-center
Eligibility: Family with children birth to 18 years old. Must reside in El Paso County.
Hours of Operation: M-F: 8:30a.m-5: 30p.m Sat/Sun: Closed

El Paso Center for Children – Youth Outreach and Housing

Services Provided: Emergency shelter for youth and young adults experiencing stress, trauma, and/or upheaval. There is help for runaways (has left home without consent or was asked to leave), truancy (repeatedly skips school or misses class), family conflict (involved in significant conflict at home), and/or delinquency (involved in delinquent activity, such as fights, theft, or drug/alcohol use).
Address: 3720 Altura Ave. El Paso, TX 79930 Building E
Phone: 915-562-4765
Email: www.epccinc.org/contact-us
Website: www.epccinc.org/youth-outreach-housing
Eligibility: Free for residents of El Paso County ages 11 - 24.
Hours of Operation: M-F: 8:30a.m-5: 30p.m Sat/Sun: Closed

El Paso Center for Children Paso Del Norte Center of Hope

Services Provided: Exists to protect victims of human trafficking and modern-day slavery and lead anti-trafficking efforts within the region through outreach, education, and victim-centered services. Connect victims to housing, healthcare, immigration assistance, food, employment, and legal assistance.
Address: 2200 N. Stevens Street, El Paso, TX 79930
Phone: 915-565-8361
Email: info@epccinc.org
Website: www.epccinc.org
Eligibility: Stated above
Hours of Operation:
M-F: 7:00a.m- 6: 00p.m
Sat/Sun: Closed

Office of the Texas Attorney General – Crime Victim's Compensation

Services Provided: The Crime Victims' Compensation (CVC) Program helps crime victims and their immediate families with the financial costs of the crime. CVC covers crime-related costs such as counseling, medical treatment, funerals, and loss of income not paid by other sources.
Address: PO Box 12548, Austin, TX 78711-2548
Local Phone: 915-546-2091 or (800) 252-8038
Toll Free Phone: 1-800-983-9933
Email: disaster-counsel@oag.texas.gov
Website: www.texasattorneygeneral.gov/crime-victims/crime-victims-compensation-program
Eligibility: To receive compensation for these costs, you must meet the following eligibility requirements. The crime must occur in Texas to a U.S. resident; or the victim is a Texas resident, and the crime occurred in a country that does not offer crime victims' compensation. The crime must be reported to an appropriate law enforcement agency. The victim or claimant must cooperate with the law enforcement investigation. You must apply within three years from the date of the crime unless good cause is shown e.g., age of the victim, mental or physical capacity of the victim. Must be a victim or a claimant. You did not participate in the crime, commit illegal activity at the time of the crime, share responsibility for the crime due to your behavior, give false information to the program, and you were not incarcerated at the time of the crime.
Hours of Operation: ***Claims are processed remotely, and the program should be contacted directly.***

University Medical Center of El Paso Crime Victim Services

Services Provided: Crime Victims Program of University Medical Center El Paso (UMC) provides crisis intervention, emotional support, education, and possible access to financial and other resources for patients of any age, and their families, who are victims of a violent crime. This service is available to all UMC patients within UMC clinics, UMC Emergency Departments, and the main UMC hospital.
Address: 5340 El Paso Drive, Ste. E, El Paso, TX 79905
Phone: 915-521-7732
Email: comments-questions@umcelpaso.org
Website: www.umcelpaso.org/medical-services/crime-victims-program
****Additional Link:*** https://www.findhelp.org/university-medical-center-of-el-paso-%28umc%29--el-paso-tx--medical-care-services/5756828013559808?postal=79901
Eligibility: Stated above
Hours of Operation: Varies by location. Click 'additional link' for more information.

University Medical Center Trauma Survivors Network Program (TSN)

Services Provided: Provide peer support groups to survivors which offer an opportunity to connect with other survivors and receive/ give support.
Address: 4815 Alameda, El Paso, TX 79905 (Trauma Department)
Phone: 915-544-1200 Ext: 41965
Email: ldavila@umclpaso.org
Website: www.traumasurvivorsnetwork.org/trauma_centers
****Additional link:*** https://www.findhelp.org/university-medical-center-of-el-paso-%28umc%29--el-paso-tx--medical-care-services/5756828013559808?postal=79901
Eligibility: Trauma survivors 18+.
Hours of Operation: 24/7 for emergencies.

Health Care Centers

Centro Salud Familiar LaFe

Services Provided: **La Fe Offers s**pecialized primary and preventive health care through traditional services such as immunization, medical and dental care, and appropriate health promotion programs.

Address & Phone:

-700 S. Ochoa, El Paso, TX 79901 // 915-545-4550

-1314 Yandell Dr, El Paso, TX 79902 // 915-534-7979

-200 Lisbon St. El Paso, TX 79905 // 915-778-9200

Website: www.lafe-ep.org

Eligibility: Serves all patients regardless of their inability to pay. Discounts for essential services are offered depending on family size and income. You may apply for a discount at the front desk or online.

Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

City of El Paso Public Health

Services Provided: Services include Community Care Center, dentistry, epidemiology, food inspection, STD and HIV prevention and intervention, lab and blood work, TB control, vaccination and immunization, and WIC.

Phone: 915-212-0200

Email: www.elpasotexas.gov/contact

Website: www.elpasotexas.gov/public-health

Eligibility: Eligibility varies based on the services needed. Most services are free, or income based.

Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

City of El Paso Public Health STD and HIV Prevention and Surveillance

Services Provided: Provides prevention, testing, linkage to care, and education.
Address:
-701 Montana El Paso, TX 79902 (HIV)
-5115 El Paso Dr. (B) El Paso, TX 79905 (STD)
Phone: 915-212-6537
Website: www.elpasotexas.gov/public-health/services/std-and-hiv-prevention
Eligibility: Free, confidential testing for those living within the city limits of El Paso.
Hours of Operation:
(STD)- M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed
(HIV)- M-F: 8:00a.m-11: 30a.m, 1p.m-4: 30p.m Sat/Sun: Closed

Hospitals of Providence Teen Center

Services Provided: Free and confidential pregnancy testing, physician referrals, and Medicaid eligibility information.
Address: 12210 Montwood Dr. Suite 101, El Paso, TX 79928
Phone: 915-577-8467 or 866-934-3627
Email: www.thehospitalsofprovidence.com/contact
Website: www.thehospitalsofprovidence.com
Eligibility: Teen and adults.
Hours of Operation: M-F: 8:30a.m-5: 30p.m
Sat/Sun: Closed

Las Palmas and Del Sol Women's and Teen Center

Services Provided: Free and confidential pregnancy testing, physician referrals, prenatal and basic infant care classes, and Medicaid eligibility information.
Addresses:

- 5557 Alameda Avenue, Suite B, El Paso, TX 79905 // 915-775-1220
- 11400 Sean Haggerty Dr., Bldg. E, Suite 505, El Paso, TX 79934 // 915-257-1296
- 3260 N. Zaragoza, Ste. H805, El Paso, TX 79938 // 915-263-6871
- 13001 Eastlake, Ste 111, El Paso, TX 79928 // 915-263-6872

Phone: Listed above.
Email: www.laspalmasdelsolhealthcare.com/connect-with-us/contact-us.dot
Website: www.laspalmasdelsolhealthcare.com/service/womens-and-teen-centers
Eligibility: Stated above.
Hours of Operation: M-F: 8:00a.m-4: 30p.m Sat/Sun: Closed

Planned Parenthood

Services Provided: Clinic provides services on birth control, morning after pills, pregnancy testing and services, STD/STI/HIV testing and treatment, vaccines, transgender hormone therapy, women's health care and abortion referrals.
Address: 1061 Chelsea St, El Paso, TX 79903
Phone: 915-626-5191 or 1-800-230-7526
Email: info@ppgt.org
Website: www.plannedparenthood.org/planned-parenthood-greater-texas
Eligibility: With or without insurance.
Hours of Operation: M: 10:00a.m-6: 00p.m Tues-Fri: 8: 00a.m-4: 00p.m Sat/Sun: Closed

Pregnancy & Fatherhood Solutions

Services Provided: Educate men and women that are facing unexpected pregnancies. Free pregnancy tests, limited ultrasounds, sexual health classes, parenting classes, and material assistance.
Address:
-3565 N. Lee Trevino El Paso, TX 79936
-9101 Dyer Suite 204, El Paso, TX 79924
Phone: Call or text: 915-249-1344
Email: www.pfsep.org/appointment
Website: www.pfsep.org/pregnancy-options-el-paso-texas OR https://www.plannedparenthood.org/planned-parenthood-north-central-states/campaigns/no-cost-birth-control
Eligibility: No-cost appointments.
Hours of Operation:
M/TH: 4:00p.m-8: 00p.m
T/W: Closed
Fri-Sun: Closed

Project Vida – Health Centers

Services Provided: Full range of primary health care services throughout our multiple locations, including wellness check-ups, immunizations, labs, low-cost pharmaceuticals, diabetes care, pre-natal and post-natal care, maternal/child health, pediatrics, well-child check-ups, counseling, dentistry, family planning, dermatology, and integrated behavioral health care.
Address: 3607 Rivera Avenue El Paso, Texas 79905
Phone: Call or text: 915-465-1191 Extension: 702
Email: www.pvida.net/contact
Website: www.pvida.net/clinics
Online Registration: www.pvida.net/onlineregistrationold
Eligibility: Accepts private insurance, Medicaid, and Medicare. Uninsured individuals have the option to pay based on their income. No one is refused service for inability to pay.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

San Vicente Family Health Center

Services Provided: Provides primary care, dental services, behavioral health, spiritual care, patient-centered medical home care, outreach enrollment, nutrition services, and diabetes care.
Address:

- 8061 Alameda Ave. El Paso, TX 79915 // 915-859-7545
- 13017 Perico Rd. San Elizario, TX 79849 // 915-851-0999
- 1208 Myrtle Ave. El Paso, TX 79901 // 915-351-8972
- 10780 Pebble Hills Suite G1, El Paso, TX 79935 // 915-773-0606

Phone: Listed above.
Email: csv@csv.tachc.org
Website: https://www.sanvicente.org
Eligibility: Accepts private insurance, Medicaid, and Medicare. Uninsured individuals have the option to pay based on their income.
Hours of Operation: M-F: 7:00a.m-7: 00p.m Sat/Sun: Closed

Transportation

Border City Taxi

Services Provided: Public Transportation. ***Address:*** 3600 Frutas Ave El Paso, TX 79905 ***Phone:*** 915-533-4245

Email: customerservice@andaleride.com

Website: www.border-taxi.com

Hours of Operation: 24/7 service

El Paso Taxi

Services Provided: Public Transportation.
Address: 341 Alvarez Dr El Paso, TX 79932
Phone: 915-500-5324
Website: www.elpasotaxicab.net
Hours of Operation: 24/7 service

Sun Metro

Services Provided: Public transportation throughout El Paso. LIFT services for ADA paratransit-eligible clients. Free services for veterans, their spouses, and dependents.
Address: 10151 Montana Ave. El Paso, TX 79925
Phone: 915-212-3333
Email: contact.sunmetro.net
Website: www.sunmetro.net
Eligibility: Registration required for Veteran services. www.sunmetro.net/fares/vets-ride-free
Hours of Operation: *M-F:* 6:00a.m-8: 00p.m *Sat:* 8: 00a.m-5: 00p.m *Sun*: 8: 00a.m-3: 00p.m

Yellow Cab Taxi

Services Provided: Public Transportation.
Phone: 915-532-9999
Hours of Operation: 24/7 service

Project Amistad

Services Provided: Public transportation; Must call ahead to see if qualifications are met.
Phone: 915-532-3415// 915-532-3790
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Non-Emergency Medical Transportation Program

Services Provided: Non-emergency medical transportation services are available for a Medicaid beneficiary or their child. These services include rides to a doctor's office, dentists office, hospital, drug store, etc.
Website: Nonemergency Medical Transportation Program | Texas Health and Human Services

ETA-El Paso Transportation Authority

Services Provided: Transportation services for **rural** communities.
Phone: 915-273-3838//915-247-0505
Website: ***https://etaelpaso.gov/andale/ OR https://elpasotransportationauthority.org/wp-content/uploads/2024/07/ETAAccessParatransitRidersGuide-071224-FINAL1.pdf***
Hours of Operation: (Admin Office) 8:00a.m-5: 00p.m

- ETA ¡ándale! (San Elizario and Clint Door-to-Door): M-F 5:00 a.m. to 8:20 p.m. Sat: 5:30 a.m. to 7:30 p.m. Sun: 7:00 a.m. to 6:00 p.m.
- ETA Paseo (Fixed Routes) & ETA Access (ADA Paratransit): Operates during local transit bus schedules matching regular daily route hours. Paratransit mirrors the exact operating hours and days of the fixed bus routes.

Employment Services

Emergence Health Network Supported Employment Services

Services Provided: Assists in finding competitive employment and developing working relationships with employers by learning about their business needs and finding the right person to meet those workplace skills. After employment, ongoing support is available for both client and the employer to ensure a stable working relationship for employment longevity. The Supported Employment Services are free to both the client and employer.
Phone: Luis Salazar - 915-497-5914
Email: lcsalazarjr@ehnelpaso.org
Website: www.emergencehealthnetwork.org
Eligibility: Any history of substance use.
Hours of Operation: M-F: 8:00a.m- 5: 00p.m Sat/Sun: Closed

PDQ Staffing

Services Provided: Industrial Staffing for a wide array of skilled trades, oil field services, general labor, warehouse positions and more.
Address: 501 Executive Center Boulevard #201, El Paso, TX 79902
Phone: Call: 915-955-9500 / Text: 915-205-5492
Website: www.pdqstaffing.com/locations/el-paso
Eligibility: Job seekers
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

T&T Staffing

Services Provided: Employment services.
Address: 511 Executive Center Blvd., El Paso, TX 79902
Phone: 915-771-0393
Email: www.ttstaff.com/contact-us
Website: www.ttstaff.com/job-opportunities
Eligibility: Job seekers
Hours of Operation:
M-F: 8:00a.m- 5: 00p.m
Sat/Sun: Closed

Workforce Solutions Borderplex

Services Provided: Workforce Solutions is the public workforce system that assists employers in finding quality employees, and training individuals with the skills necessary to thrive in the workplace. Workforce Solutions establishes partnerships with various stakeholders within the region to improve education, employment, and economic development.

Addresses:

- 8825 N. Loop Suite 122, El Paso, TX 79907
- 400 N. Zaragoza Road Suite 200, El Paso, TX 79907
- 8941 Dyer Street, El Paso, TX 79904
- 6351 S. Desert Blvd, El Paso, TX 79932

Phone: 915-887-2600
Email: jorge.gonzales@borderplexjobs.com
Website: www.borderplexjobs.com
Eligibility: Job Seekers
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat: 8:00a.m-12: 00p.m
Sun: Closed

Child Care Services

Workforce Solutions Borderplex Child Care Services (YWCA)

Services Provided: Enable low-income parents to work, train, or continue their education goals, help prevent abuse and neglect of children, and to support the physical, social, emotional, and intellectual development of children.
Address: 1600 Brown Street El Paso, Texas 79902
Phone: 915-519-0030
Eligibility: 915-500-7665
Website: www.ywcaelpaso.org/programs/educating-children/workforce-solutions-borderplex-child-care-services
Eligibility: Parents must be working or participating in eligible training programs or classes and must meet income guidelines.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

YWCA

Services Provided: Childcare and after-school tuition assistance programs.
Address: 1600 Brown Street El Paso, TX 79902
Phone: 915-519-0002
Email: www.ywcaelpaso.org/contact-form
Website: www.ywcaelpaso.org
Eligibility: Parents must be working or participating in eligible training programs or classes and must meet income guidelines.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Boys and Girls Club of El Paso

Services Provided: Provide a world-class Club Experience that assures success is within reach of every young person who enters our doors, with all members on track to graduate from high school with a plan for the future, demonstrating good character and citizenship, and living a healthy lifestyle. (The Boys & Girls Club of America provides affordable after-school and summer programs for young people).
Address/ Phone:
-801 S Florence St (915) 532-7410
-4625 Delta Dr (915) 533-2422
Email: info@bgcelpaso.org
Website: https://bgcelpaso.org/
Eligibility: Generally open to all youth ages 6 to 18, regardless of gender, race, ethnicity, or income.
Hours of Operation: Varies by Location: https://bgcelpaso.org/find-a-club/

Care Services (CSS) Program

Services Provided: The Texas Workforce Commission (TWC) manages this program to help eligible families afford childcare through financial aid, or scholarships. These scholarships help pay for all or part of childcare costs while parents work, look for work, or attend school or job training.
Address: Services Texas, main office not located in the state.
Phone: 211 or 800-628-5115
Email: ccel@twc.texas.gov
Website: https://childcare.twc.texas.gov/find/register?mode=signup
https://www.twc.texas.gov/programs/child-care
Eligibility: Parents or guardians must demonstrate a need for childcare due to work, job search, school, or job training activities. Specific hour requirements for work/training may apply.
Hours of Operation: M-F: 8:00a.m-6: 00p.m**CT** Sat/Sun: Closed

Veteran Child Care Programs

Services Provided: High-quality childcare outside of military installations by offering qualifying families fee assistance so that childcare costs will be comparable to the fees paid in on-post childcare.
Address: Varies by program, click website link for more information.
Phone: 1(800) 424-2246 or (915) 212-1447
Email: info@usa.childcareaware.org
Website: https://www.elpasotexas.gov/veteran-resources/childcare
Eligibility: Veteran/Military Affiliated.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

EPCC Child Care Services

Services Provided: The El Paso Community College Financial Aid Office, working in conjunction with the YWCA, facilitates student educational achievement by assisting qualified students with childcare costs. Some students may qualify for up to 75% coverage. Students in need of these services may apply for childcare financial assistance to offset childcare costs while pursuing a degree. Services are available from YWCA Facilities.
Address: El Paso Community College
Phone: (915) 831-2566
Email: childcare@epcc.edu
Website: https://www.epcc.edu/Services/ChildCareServices/child-care-assistance
Eligibility: -Complete the Free Application for Federal Student Aid (FAFSA).
-Demonstrate Calculated Financial Need.
-Be an undergraduate student pursuing a degree.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Legal Resources

Texas Rio Grande Legal Aid

Services Provided: Texas Rio Grande Legal Aid (TRLA) provides free legal services to low-income people facing most forms of civil legal problems, including bankruptcies and foreclosures, divorces and custody arrangements, consumer fraud, wills and estates, accessing public benefits, and litigating for civil and environmental rights. Specializing in more than 45 civil legal practice areas, TRLA represents clients in cases ranging from landlord-tenant disputes handled through Justice of the Peace courts to complex litigation heard in state and federal courts.
Address: 1331 Texas Ave., El Paso, TX 79901
Phone: 1-833-329-8752 (toll free)
Website: http://www.trla.org
Eligibility: Free legal services to low-income people facing most forms of civil legal problems.
Hours of Operation: M-F: 9:00a.m-5: 00p.m Sat/Sun: Closed

El Paso County Attorney's Office

Services Provided: The El Paso County Attorney's Office shall represent the County of El Paso and the State of Texas by providing high quality, cost-effective legal services in an ethical, professional, and competent manner. We shall seek justice, secure the protection and safety of all people, and enhance the quality of life within our community. In accomplishing our mission, we shall treat all people with dignity, respect, honesty, and fairness.
Address: *Downtown Annex- 320 S. Campbell St. Suite 200, 79901
*Northwest Annex- 435 E. Vinton Rd. Ste. B, 79821
*Ysleta Annex- 9521 Socorro Rd. Ste. A3, 79927
Phone: Downtown: 915-273-3238
Northwest: 915-273-3516
Ysleta: 915-273-3467
Website: https://www.epcounty.com/ca/
Email: luc.aguilar@epcountytx.gov
Eligibility: Any Texas Resident.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Catholic Charities of Southern New Mexico

Services Provided: Immigration legal services// Servicios legales de inmigraciom
Address: 125 W Mountain Ave.
Phone: (575) 527-0500
Website: https://www.catholiccharitiesusa.org/members/catholic-charities-of-southern-new-mexico/ OR www.catholiccharitiesdlc.org
Eligibility: Immigration struggles and concerns.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Consulado General de Mexico en El Paso

Services Provided: Legal Support
Address: 910 E San Antonio Ave. El Paso, TX, 79901
Phone: 915-747-3232 or 915-747-3275

Website: https://consulmex.sre.gob.mx/elpaso/index.php/inicio
Eligibility: Seeking legal services.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

El Paso County Attorney-Protective Orders

Services Provided: Immigration legal services// Servicios legales de inmigraciom
Address: 125 W Mountain Ave.
Phone: (575) 527-0500
Website: https://www.catholiccharitiesusa.org/members/catholic-charities-of-southern-new-mexico/ OR www.catholiccharitiesdlc.org
Eligibility: Immigration struggles and concerns.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Texas Law Help

Services Provided: Free legal guides for representing yourself.
Phone: N/A however can ask questions through ***https://texaslawhelp.org/ask-a-question***
Website: https://texaslawhelp.org/

Texas Legal Services Center (TLSC)

Services Provided: Free legal assistance.
Phone: N/A however can ask questions through https://texaslawhelp.org/ask-a-question
Website: https://www.tlsc.org/

Emergency Shelters

Child Crisis Center - Circle of Love Nursery and Children's Shelter Program

Services Provided: The Circle of Love Nursery and Children's Shelter provide a 24/7 emergency shelter for up to 31 children, ages newborn through 13 years for families experiencing a crisis.
Address: 2100 North Stevens El Paso, TX 79930
Phone: 915-562-7955
Email: www.childcrisiscenterofelpaso.org/contact-us
Website: http://www.childcrisiselp.org
Eligibility: Critical need for parental stress relief, parent/sibling hospitalization, incarcerated parent, parent being admitted into an alcohol/drug rehabilitation program, homelessness, deportation, a temporary child protective placement, and/or utilities disconnect.
Hours of Operation: 24/7 service

Corner of Hope – **Street Outreach Center**

Services Provided: Provides food, drinks, a place to shower, clean clothes, and laundry machines. Faith-based.
Address: 130 N Cotton El Paso, Tx 79901
Email: info@rmelp.org
Phone: 915-532-2575 or 915-298-1115
Website: www.rmelp.org/corner-of-hope
Eligibility: Free of charge to anyone who is not a resident of the Rescue Mission.
Hours of Operation: 24/7 service

El Paso Center for Children – Emergency Shelter

Services Provided: Emergency shelter for youth and young adults experiencing stress, trauma, and/or upheaval. There is help for runaways (has left home without consent or was asked to leave), truancy (repeatedly skips school or misses class), family conflict (involved in significant conflict at home), and/or delinquency (involved in delinquent activity, such as fights, theft, or drug/alcohol use).
Address: 2100 N Stevens St. El Paso, TX 79930
Phone: 915-562-7955
Email: www.epccinc.org/contact-us
Website: www.epccinc.org/youth-outreach-housing
Eligibility: Free for residents of El Paso County ages 11 - 24.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Housing Authority of the City of El Paso

Services Provided: HCV provides housing assistance in the form of vouchers to families to be utilized with any participating landlord in our city limits. “Special Programs” include voucher programs for certain target groups, such as veterans.
Address:5300 E. Paisano Drive El Paso, TX 79905
Phone: 915-849-3742 // 915-849-3742
Email: www.ephome.org/citizen_request_center
Website: www.ephome.org
Eligibility: Requirements for pre-application include, name, mailing address, dates of birth and social security numbers for each family member on the lease, gross annual income, driver’s license or state ID numbers for all family members.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

La Posada Home

Services Provided: Program provides long-term services to homeless women with children as well as access to many services in the community, all geared toward creating a sense of autonomy, self-reliance, pride, and self-worth. This enables the parents to develop and accomplish long-term goals on their road to independence.
Address: 1020 N. Campbell El Paso, TX 79902
Phone: 915-544-4595
Email: www.laposadahome.org/contact-us
Website: www.laposadahome.org
Eligibility: Women with children who are survivors of domestic violence.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Lee & Beulah Moore Home

Services Provided: Provides services for children and families in El Paso to include residential care, foster care, adoption placement, pregnancy counseling, life skills training, enrichment activities, recreation and adventure opportunities, and a transitional living program.
Address: 1100 E. Cliff Dr., El Paso, TX 79902
Phone: 915-544-8777
Email: Intake: cquinones@leemoor.org // Services: rpdipasupil@leemoor.org
Website: www.leemoor.org
Eligibility: Assists children in El Paso and surrounding regions from birth through age 18 and their families, who, for a variety of reasons, may need special care and support.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Opportunity Center

Services Provided: Provided emergency shelter for individuals without children. Provides food, clothing, medical care, housing, employment counseling, and other programs to assist the homeless.
Address:1208 E. Myrtle Avenue El Paso, Texas 79901
Phone: 915-577-0069
Email: ocinfo@ocelpaso.org
Website: www.homelessopportunitycenter.org
Eligibility: Homeless adults.

Hours of Operation: 24/7 service

Rescue Mission of El Paso

Services Provided: Provides shelter, care, food, and resources. 13-week faith-based relapse prevention program.
Address: 221 N. Lee El Paso, TX 79901
Phone: 915-532-2575
Email: info@rmelp.org
Website: www.rmelp.org
Eligibility: State I.D or valid driver's license, social security card, or birth certificate. Parents of children must have their child's birth certificate.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Salvation Army of El Paso County

Services Provided: Provides shelter from the elements, food, beds, and basic hygiene resources to those in need. Faith-based.
Address: 4300 E. Paisano El Paso, Texas 79905
Phone: 915-544-9811
Email: southernusa.salvationarmy.org/uss/contact-us
Website: southernusa.salvationarmy.org/elpaso
Eligibility: Free faith-based services.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Recovery Support

Abundant Living Faith Center-Abundant Recovery

Services Provided: Celebrate Recovery is a Christ-centered, recovery and restoration program for anyone struggling with depression, anxiety, anger, PTSD, hurt, or addiction of any kind. Celebrate Recovery is a safe place to find community and support. Classes are held in either spring or fall. Program is 15-weeks and is held once per week on Tuesdays from 6:30pm – 8:30pm. Telehealth is available.
Addresses:
1000 Valley Crest El Paso, TX 79907 – Fall Semester
7100 N. Desert Boulevard, El Paso, TX 79912 – Spring Semester
Phone: 915-532-8543
Email: Audry Olmos - aolmos@aubundant.org or recovery@abundant.org
Website: www.abundant.org
Additional Link:
https://abundant.org/calendar/?sapurl=Lys3eGQyL2xiL2V2LytyMnlqaHlmP2VtYmVkPXRydWUmcmVjZW50Um91dGU9YXBwLndlYi1hcHAubGlcmFyeS5jYWxlbmRhciZyZWNlbnRSb3V0ZVNsdWc9JTJCNHA1bjl6Nw==
Eligibility: All are welcome. Faith-based requirements. 17+
Hours of Operation: Varies by class (spring/fall)

Alcoholics Anonymous El Paso

Services Provided: 12 step meetings.
Address: 3318 Douglas El Paso, TX 79903 // Various other locations
Phone: 915-562-4081
Email: aaelpaso@sbcglobal.net
Website: www.aaelpaso.org // www.aa.org
Eligibility: Desire to stop drinking alcohol.
Hours of Operation: 8:00a.m-4: 30p.m Sat/Sun: Closed

In The Rooms Recovery

Services Provided: Provides various recovery support meetings (NA, MA, AA, etc.)
Address: Online Only.
Website: https://www.intherooms.com/livemeetings/list
Eligibility: N/A
Hours of Operation: Vary by date of meetings.

Alcohólicos Anónimos El Paso

Services Provided: 12 step meetings for Spanish speakers.
Address: 3386 Alameda Ave El Paso, TX 79905
Phone: 915-224-9388 or 915-838-6264
Email: aaelpaso@sbcglobal.net
Website: www.aaelpaso.org // www.aa.org
Eligibility: Desire to stop drinking alcohol.
Hours of Operation:
M: 7:30p.m- 9: 30p.m
Tues-Sat: 7:00p.m-9: 30p.m
Sun: Closed

Aliviane Inc. Recovery Support Services

Services Provided: Peer support network helping individuals in recovery seeking continual growth and wellness. Our services include weekly peer-to-peer groups, individual recovery coaching, mental health, and substance use recovery plans.
Healthy family engagement
activities. Home visits and support.
Address: 1626 Medical Center Drive 1st Floor El Paso, Texas 79902
Phone: 915-219-2778
Email: info@aliviane.org
Website: www.aliviane.org/services/recovery/recovery-support-services
Eligibility: Texas residents 18+ seeking long-term recovery.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat: 8: 00a.m-1: 00p.m Sun: Closed

MA Meetings- Virtual

Services Provided: To provide virtual MA meetings and engage participants in a 12-step program. Educating, reducing stigma, and offering genuine support as individuals find their way to sobriety.
Address: Online Only.
Email: district13@ma-online.org
Website: https://marijuana-anonymous.org/
Eligibility: Seking recovery services.
Hours of Operation: Varies by Meetings.

Coronado Baptist Church – Addictive Behavior Groups

Services Provided: Helps those struggling with alcohol, drugs, gambling, pornography, or any other addiction, you have a place at Celebrate Recovery. In our small groups you needn't feel alone as you will find others who have walked in your shoes. Your confidentiality and anonymity will be protected. Faith-based.
Address: 501 Thunderbird Dr., El Paso, TX 79912
Phone: 915-584-3912
Email:www.cbcelp.com/contact
Website:
https://www.cbcelp.com/celebrate-recovery
Eligibility: Stated above.
Hours of Operation:
Per website: "When we meet:
Thursdays at 6:45p.m beginning
in the sanctuary."

Narcotics Anonymous El Paso

Services Provided: 12 step meetings.
Address: Various Locations
Phone: 1-800-249-9428
Email: www.riograndena.org/contact-us
Website: www.na.org // www.eptna.org // www.riograndena.org
Eligibility: Desire to stop drug use.
Hours of Operation: Varies by Meetings.

Project Punto de Partida

Services Provided: Services help improve the quality of life for those facing substance use disorders. Provides connections to the resources such as, primary health care, dental care, hepatitis C & HIV testing/treatment, mental health services, counseling, therapy, residential supportive living, childcare services, community resources, food stamps, food banks, housing, and utility support
Address: 1201 E. Yandell Dr., El Paso, TX 79902
Phone: 915- 262-0002
24 hr. Hotline: 915-479-3152
Email: jloya@recoveryalliance.net
Website: www.recoveryalliance.net/puntodepartida.html
Eligibility: Offer advocacy and support for anyone struggling with any form of substance use disorder. Free of charge.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Project Vida - Peer Recovery Support Services

Services Provided: One on one sessions, peer led support groups, connection to the recovery community, resource mapping and brokering including assistance with employment, housing, food, clothing, and referral to treatment (residential and medication assisted). Project Vida peer recovery support specialists (PRSSs) are available for brief interventions at clinic sites and referrals to treatment and/or continued peer support services for all Project Vida patients who may be experiencing substance use issues or who may have loved ones or families who are experiencing substance use. PRSSs can receive referrals via ECW telephone encounters, email, and/or patients may be given their numbers to schedule directly with them.
Address: 3501 Hueco El Paso, TX 79903
Phone: Jamie Bailey, Lead Peer Recovery Support Specialist 915-234-9442
Email: j.saccone@pvida.net
Website: www.pvida.net
Eligibility: Free services for those struggling with substances.
Hours of Operation:
Mon, Tues, Thursday: 8: 00a.m-5: 00p.m
Wed: 7:00a.m-7: 00p.m
Fri: 8:00a.m-1: 00p.m

Military Services

Amistad for Veteran's Project

Services Provided: The Amistad for Veterans Project – General Assistance (AFVP- GA) assists veterans and their families during their time of need. Mental health and peer support services are also offered.
Address: 3210 Dyer St., El Paso, TX 79930
Phone: 915-532-7463
Email: info@projectamistad.org
Website: www.projectamistad.org/adtrc-veterans-services
Eligibility: Free of charge to veterans, dependents, and surviving spouses.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

El Paso Veterans One Stop Center

Services Provided: Veterans and their families are provided with therapy, case management, and telemedicine services. Along with clinical services, the One Stop Center also offers peer support services through the Military Veteran Peer Network, and stigma reduction trainings.
Address: 10737 Gateway Blvd. West #350, El Paso, TX 79935
Phone: 915-479-6747
Email: www.epveteranonestop.org/contact-us
Website: www.epveteranonestop.org
Eligibility: Any veteran who has served regardless of era or discharge. Proof of residence is required.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Steven A. Cohen Military Family Clinic at Endeavors

Services Provided: Offers tools and services to help Veterans and their families live successful lives, free and low-cost counseling, mental health support, life skills courses, fitness classes, case and management.
Address: 1390 George Dieter Dr. #140 El Paso, TX 79936
Phone: 915-320-1390
Email: epclinic@endeavors.org
Website: www.endeavors.org
Eligibility: Veterans, active-duty service members, and military families, regardless of role while in uniform, discharge status, or combat experience.
Hours of Operation:
Mon, Tues, Thurs: 8: 00a.m-7: 00p.m
Wed: 8:00a.m-8: 00p.m
Fri: 8:00a.m-3: 00p.m
Sat/Sun: Closed

Food Pantries

El Pasoans Fighting Hunger Food Bank

Services Provided: El Pasoans Fighting Hunger, El Paso's Food Bank, is a 501 (c) (3) non-profit, hunger relief organization. The food bank is the distribution center that serves as a clearing house to solicit, inspect, repack, and distribute food to partner agencies. Partner agencies are food pantries, churches, soup kitchens and shelters that feed the 1 in 3 people who are food insecure in our community. We serve children, single-parent households, veterans, senior citizens, and working-class families. Many of those we serve are often faced with tough choices of how to put food on their table.
Address: 9451 Plaza Cir., El Paso, TX 79927
Phone: 915-298-0353
Email: www.elpasoansfightinghunger.org/contact-us
Website: www.elpasoansfightinghunger.org
Eligibility: Anyone in need of assistance. Serves El Paso, Culberson, and Hudspeth counties.
Hours of Operation:
Tues-Fri: 8:30a.m- 4: 00p.m

Kelley Center for Hunger Relief

Services Provided: Empowers individuals and reduces food waste by using a "consumer choice" model for the food pantry. Individuals can choose which of the available items they'd like to take home based on their personal preferences and dietary needs.
Address: 915 N Florence St, El Paso, TX 79902
Phone: 915-261-7499
Email: info@kellyfresh.org
Website: www.kellyfresh.org
Eligibility: Anyone in need. Community members may visit once per week. Name, address, household size, and household income may be requested. If possible, bring a valid ID.
Hours of Operation:
Mon/Sun: Closed
Tues, Thur, Fri: 9: 00a.m-2: 00p.m
Wed/Sat: 9:00a.m-12: 00p.m

SNAP Food Benefits – Texas Health and Human Services

Services Provided: The Supplemental Nutrition Assistance Program (SNAP) helps people buy the food they need for good health. People also can buy garden seeds with SNAP benefits. SNAP food benefits are put on a Lone Star Card and can be used just like a credit card at any store that accepts SNAP.
Address: Various locations. Downtown: 401 E. Franklin Ave # 450, El Paso, TX 79901
Phone: (915) 834-7500 or 211
Website: www.hhs.texas.gov // www.yourtexasbenefits.com
Eligibility: People in eligible low-income households. Households in which all members are either older adults (age 60 and older) or people with disabilities are eligible to participate in the Texas Simplified Application Project (TSAP), which makes the SNAP application process easier and provides three years of benefits at a time instead of six months.
Hours of Operation: M-F: 8:00a.m-8: 00p.m Sat/Sun: Closed

Education

El Paso Independent School District- San Jacinto Adult Learning Center

Services Provided: Offers English classes, GED classes, phlebotomy, basic electrical, computer maintenance and repair, office administration, and welding programs.
Address: 1216 Olive St. El Paso, TX 79901
Phone: 915-230-3200
Website: www.episd.org/sanjacinto
Eligibility: Individuals must be at least 18 years of age or older and have a valid Texas ID or driver's license and a social security number.
Hours of Operation: M-F: 8:00a.m-4: 00p.m Sat/Sun: Closed

Project Vida - Education Services

Services Provided: Education programs include early childhood development, after-school enrichment and youth development programs, childcare services, parenting education, and Best Buy teen tech center.
Address: 3612 Pera Ave., El Paso, TX 79905
Phone: Call or Text: 915-465-1191
Email: ctbailey@pvida.net
Website: http://www.pvida.net/services
Eligibility: Free services.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat: 9: 00a.m-2: 00p.m Sun: Closed

Socorro Independent School District - Community Education

Services Provided: Services include classes for HSE/GED, English as a second language (ESL), pharmacy technician, citizenship, and family literacy programs.
Address: 12380 Pine Springs El Paso, TX 79928
Phone: 915-937-1700
Email: communityed@sisd.net
Website: www.sisd.net/page/community-education
Eligibility: Must register for classes. Registration lasts 1-3 hours and will be conducted in-person. Must present official ID or Texas driver's license and your Social Security card (if available).
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed

Ysleta Independent School District- Ysleta Community Adult Learning Center

Services Provided: Services included classes for, English, HSE/GED, citizenship, CDL Class B, office administration, freight dispatcher, EKG technician, and phlebotomy.
Address:121 Padres Dr., El Paso, TX 79907
Phone: 915-434-9400
Website: www.yisd.net/ysletacommunitylearningcenter
Eligibility: Requirements may vary by service. General requirements include a valid Texas ID, Social Security card, Texas address verification (utility bill such as water, electric, or gas), and must be 18+ years old.
Hours of Operation: M-TH: 8:00a.m-8: 00p.m Fri: 8: 00a.m-12: 00p.m Sat/Sun: Closed

Other

Amistad Cares Utility Assistance Program

Services Provided: Financial assistance available to cover payments for water, electric, or gas utilities.
Phone: 915-298-7307 Option 1 + Option 1 + Zip Code
Website: www.projectamistad.org/amistadcares
Eligibility: Households with incomes no more than 80% of area median income (AMI)* meeting the following conditions: One or more individual in the household has: Qualified for unemployment benefits or has experienced a reduction in household income, incurred significant costs, experienced other financial hardship due directly or indirectly to the pandemic and has received a past due utility notice.
Hours of Operation: M-F: 8:00a.m-5: 00p.m

Caption Call

Services Provided: Federally funded program to benefit people with hearing loss. Services provide captions on your home phone or mobile phone/tablet.
Phone: 1-833-691-1600
Website: www.sorenson.com/captioned-calls/captioncall
Online Referral: www.sorenson.com/captioned-calls/providers/refer-a-patient
Eligibility: Telephone captioning is a no-cost to the consumer ADA service, paid from a federally administered fund to help people with hearing loss who need captioning to communicate on the phone.
Hours of Operation: 27/7 Service.

County of El Paso, Texas Community Services Department

Services Provided:

- ***General Assistance***: Helps families with rent and/or mortgage, pauper/burial services, and placement of homeless families and individuals.
- ***Nutrition Program:*** Ensures that senior adults and/or persons with disabilities have access to food. Must be 60 years of age or at least 18 years old with a medical condition or disability.
- ***Community Development:*** The Community Development Division provides services to unincorporated target areas within El Paso County known as colonias. A "Colonia is a community along border regions that lack basic infrastructure and have a high level of substandard housing and where most of the families are of low and very low income.
- ***Office of New Americans:*** Works towards delivering sound and exceptional public services to all residents of Paso County through judicious, efficient, and responsive government, and the conscientious development of ideas that produce compassionate solutions to our community's obligations, challenges, and ever-changing demands.

Address: 6314 Delta Dr., El Paso, TX 79905
Phone: 915-775-2700
Email: communitysvcs@epcounty.com
Website: http://www.epcounty.com/famcom
Eligibility: Requirements vary by service.
Hours of Operation:
M-F: 8:00a.m-5: 00p.m
Sat/Sun: Closed

Her Pantry El Paso's Diaper Bank

Services Provided: Distributes children's diapers, baby wipes, period supplies and infant formula to underserved families. Free services. Call for more dates of distribution and how to obtain a client card.
Address: 4727 Hondo Pass, Ste D., El Paso, TX 79904
Phone: 915-201-0929
Email: hello@herpantry.org
Website: www.herpantry.org
Eligibility:
-Must have a client card.
Hours of Operation: Depends on distribution date.

El Paso Center for Children Virtual Parent Cafe

Services Provided: Cafés are structured discussions that use the principles of adult learning and family support. Parent Cafés are small group gatherings to deliver training content and provide support. Provider Cafés will bring community service providers together for information sharing, training on service offerings, and coaching on secondary trauma and self-care.
Address: 2200 N. Stevens St., El Paso, TX 79930
Phone: 915-307-8043
Email: info@epccinc.org
Website: www.epccinc.org/parent-cafes
Eligibility: Free and open to all family members of children of all ages.
Hours of Operation: Varies by meetings.

Project Bravo – Health and Wellness Program

Services Provided: Project BRAVO's Health & Wellness Program (formerly Patient Assistance Program) connects individuals to free and/or low-cost health services in our community. The program also focuses on connecting people to medication assistance sponsored by pharmaceutical companies and providing free eye exams and eyeglasses.
Address/ Phone:

- 2000 Texas Ave, El Paso TX 79901 Dial (915) 562-4100 ext. 117
- 4838 Montana, El Paso, TX 79903 Dial (915) 562-4100 ext. 342
- 14901 Whitetail Deer, El Paso TX 79938 Dial (915) 562-4100 ext. 350
- 8908 Old County Dr, El Paso TX 79907 Dial (915) 562-4100 ext. 300

Email: contact@projectbravo.org
Website: www.projectbravo.org
Eligibility: Low-income individuals and families.
Hours of Operation: M-F: 8:00a.m-4: 30p.m Sat/Sun: Closed

Project Encuentro

Services Provided: The Encuentro Project, rooted in the tradition of Faith that does Justice, offers participants a faith-based, multi-faceted immersion program in the El Paso-Ciudad Juarez border region to experience a deeper understanding of the complex migration reality and of this community.
Address: 1205 N Stanton St. El Paso TX, 79902
Phone: 915-238-4872 or 915-213-2466
Email: encuentroproject@gmail.com
Website: www.encuentroproject.org
Eligibility: Fee will depend on the duration of stay and format of the group/individual's goals while here.
Hours of Operation: Varies by meeting.

Texas Family and Protective Services

Services Provided:

- ***Adult Protective Services***: Protects the elderly and people with disabilities from abuse, neglect, and exploitation through investigations and services.
- ***Child Protective Services****:* Protects children from abuse and neglect through services, foster care, and adoption.
- ***Child Protective Investigations:*** Investigates reports of child abuse or neglect to determine if any child in the family has been abused or neglected. If the children aren't safe, the investigator starts protective services.
- ***Prevention and Early Intervention:*** Manages community-based programs that prevent juvenile delinquency, child abuse, and neglect.
- ***Statewide Intake*****:** Takes reports of abuse, neglect, and exploitation from across the state through its Texas Abuse Hotline (1-800-252-5400) and through the website. Call if you suspect that a child or adult who is elderly or has disabilities is being abused, neglected, or exploited.

Address/Phone:

- 11295 Edgemere El Paso, Texas 79936 // (915) 629-3321
- 401 E. Franklin St., Ste. 350 El Paso, Texas 79901 // (915) 834-5743
- 501 Hawkins Blvd. El Paso, Texas 79915 // (915) 542-4535
- 7400 Diana Dr. El Paso, Texas 79904 // (915) 759-3497
- 10640 N. Loop Dr. Socorro, Texas 79927 // (915) 791-8651

*Need To Report Abuse? 1-800-252-5400

Email: www.dfps.texas.gov/contact_us

Website: https://www.dfps.texas.gov/Contact_Us/Regions/10/

Eligibility: Seeking (DFPS) Services: to protect children and vulnerable adults from abuse, neglect, and exploitation.
Hours of Operation: M-F: 8:00a.m-5: 00p.m Sat/Sun: Closed