

BOARD OF TRUSTEES:

JOYCE WILSON
Chair

DR. PETER THOMPSON
Vice Chair

DR. RICK MYER
Secretary

DAVID STOUT
Trustee

ALEXSANDRA ANNELLO
Trustee

THOMAS B. GOLDFARB
Trustee

CINDY STOUT
Trustee



Emergence Health Network

El Paso Center for Mental Health/Intellectual Disabilities

EMERGENCE HEALTH NETWORK BOARD OF TRUSTEES

MINUTES

(Audio copy of the meeting is available upon request)

Emergence Health Network Board of Trustees (“EHNBOT”) Meeting

Thursday, June 11, 2020 at 9:02 AM

Central Administration, Boardroom, 201 E. Main St. Ste. 600, El Paso, Texas

PRESENT: WILSON, THOMPSON, MYER, D. STOUT, ANNELLO, GOLDFARB and C. STOUT

ABSENT: LIEUTENANT ROMERO

1. INTRODUCTORY ITEMS

A. Call to Order and Certification of a Quorum

Quorum was certified.

B. Citizens’ comment

No members of the public spoke during public comment.

2. PRESENTATIONS

A. Strategic plan working session with Open Minds

Mr. Joe Naughton-Travers presented the following:

- Board evaluation survey results – discussion was had regarding survey results
- Ms. Daugherty provided a review of progress towards current strategic objectives and initiatives for FY20 -
 - Service Excellence – data integrity and quality improvement to drive clinical decision making and predictive analytics, school based mental health partnership with EPISD, NCQA accreditation underway for IDD, focus on formal process for selection of evidence-based practices, marketing and branding initiative to improve referral base, media partnership
 - Integration – substance abuse services incorporated into CLSP for internal use and integration project proposed to Tenet
 - Human Resources – implementation of Trauma Informed Care in line with CCBHC, completion of MAG study recommendations, updated job descriptions, NEO conversion to online trainings, Relias upgrade for Joint Commission and CCBHC compliance, community training projects (CEU provider and Learning Library)
 - Financial Stability – creation of substance abuse continuum, new programming, stabilization of electronic health record, CCBHC cost reporting and virtual waiting room pilot.
 - Additional Overall Strategic Initiatives – presentation of balance scorecard to external stakeholder, County Commissioners Court and UMC Board of Directors. Staff education of balance scorecard.

- External Analysis – National and Local Environmental Trends Impacting Human Services Organizations include impact of pandemic, effects of the economic crisis created by the pandemic, strategic implication of the new paradigm
- Potential Partners/Collaborators – a list of potential partners was provided
- Key leader interviews were held with The Hospitals of Providence, Aliviane, EPISD, County of El Paso, PDNHF and City of El Paso
- External Focus Group – findings were presented and discussed
- Internal Analysis – service line portfolio analysis included payer mix, service division revenue and profit/loss
- Draft Key Findings from the Strategic Analysis – a total of seven findings were generated
- Draft Strategic Objectives are as follows:
 - 1. Service Excellence: to maintain, enhance, and celebrate Emergence Health Network’s position as a premier provider of behavioral health services to individuals, families, and our Paso del Norte community.
 - 2. Family-Centered, Holistic Care: to ensure that all of Emergence Health Network’s clinical programs treat the whole person and his or her needs – including mental health, substance use disorder, intellectual and developmental disability, primary care, and social environment conditions.
 - 3. Visionary, Advocate, and Community Partner: to establish Emergence Health Network as a leading organization in the research, development, and training for clinical and administrative best practices; and advocate for consumer centered, quality health care services; and a community partner in enhancing the system of care in our Paso del Norte community.
 - Service Expansion: to continue to expand the array of services provided in our Paso del Norte community and broaden Emergence Health Network’s positive impact on individuals, families, and communities wherever possible.
 - After board discussion the addition of Governance and Administration to ensure optimum, efficiency and effectiveness will be included.
- Board approved for Open Minds to continue with high levels objectives. EHN will formulate goals and tasks for each objective

3. **ADJOURNMENT**
THE MEETING ADJOURNED AT 1:10 PM.

Approval Date: 7/1/2020 | 8:25 AM PDT

By: Rick Myer
 Dr. Rick Myer, Board Secretary