

BOARD OF TRUSTEES:

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Emergence Health Network

El Paso Center for Mental Health/Intellectual Disabilities

EMERGENCE HEALTH NETWORK BOARD OF TRUSTEES

MINUTES

(Audio copy of the meeting is available upon request)

Emergence Health Network Board of Trustees (“EHNBOT”) Meeting

Thursday, January 30, 2020 at 3:30 PM

Central Administration, Boardroom, 201 E. Main St. Ste. 600, El Paso, Texas

PRESENT: D. STOUT, THOMPSON, WILSON, MYER, ANNELLO, GOLDFARB, C. STOUT and LIEUTENANT ROMERO

ABSENT:

1. INTRODUCTORY ITEMS

A. **Call to Order and Certification of a Quorum**

Quorum was certified.

B. **Citizens’ comment**

No members of the public spoke during public comment.

Commissioner Stout took up agenda item 3A out of order to accommodate the auditors.

C. **Discuss and take appropriate action regarding election of Chairperson, Vice Chairperson, and Secretary of Emergence Health Network Board of Trustees.**

Representative Annello proposed a slate of officers to be appointed: Commissioner David Stout, Chair, Dr. Peter Thompson, Vice Chair and Dr. Rick Myer, Secretary.

EHNBOT Action: ANNELLO moved/THOMPSON seconded to appoint Commissioner David Stout, Chair Dr. Peter Thompson, Vice Chair and Dr. Rick Myer, Secretary. Motion Failed (3/4)

Mr. Goldfarb proposed a slate of officers to be appointed: Joyce Wilson, Chair, Dr. Peter Thompson, Vice Chair, Rick Myer, Secretary.

EHNBOT Action: GOLDFARB moved/WILSON seconded to approve election of Chairperson, Joyce Wilson, Vice Chairperson, Dr. Peter Thompson and Secretary, Dr. Rick Myer. Motion Carried (5/2)

D. **Board committee assignments by Board of Trustees Chairperson.**

Item tabled.

2. CONSENT AGENDA

A. **Approve minutes of the Board of Trustees meeting held on December 12, 2019 (reviewed by Finance/Executive Committee).**

- B. Adopt Care Coordination Policy (CCBHC certification) (reviewed by Planning and Development Committee).
- C. Discuss and take appropriate action regarding Multi-Systemic Therapy (MST) budget amendment increase in the amount of \$46,500 and approve and authorize CEO to execute interlocal agreement in the amount of \$166,650 per county fiscal year between EHN and El Paso County Juvenile Probation Department (JPD) for the provision and administration of multi-systemic therapy services to children and adolescents (reviewed by Finance Committee).

EHNBOT Action: STOUT moved/ THOMPSON seconded to approve Consent Agenda except for item 2D. Motion Carried (7/0)

Commissioner Stout requested to pull item 2D for discussion.

- D. Adopt the Chief Financial Officer's report on EHN financials (reviewed by Finance/Executive Committee).

All concerns were addressed.

EHNBOT Action: STOUT moved/ MYER seconded to approve the Chief Financial Officer's report on EHN financials. Motion Carried (7/0)

3. REGULAR

- A. Discuss and take appropriate action regarding the FY2019 External Financial Audit (reviewed by Finance Committee).

Mr. Juan Garcia with Beasley, Mitchell & Co. reviewed several sections of the audit with the board members and reported there were no findings for FY2019. Notation to remove Early Childhood from the overview of financial statement on pg. 8. Substance use will be added to the audit.

EHNBOT Action: WILSON moved/ ANNELLO seconded to approve the FY2019 External Financial Audit. Motion Carried (7/0)

- B. Receive presentation regarding EHN Annual Report, discuss and take appropriate action regarding adoption of Annual Report (reviewed by Public Relations Committee).

This year's EHN annual report focuses on Hope and Healing. Report includes revenue and expenditures, demographics, highlights from FY19 and EHN location information. A mass mailing link will be sent to stakeholders. Recommendation to send annual report and financial audit to the sponsoring agencies hospital and County.

EHNBOT Action: ANNELLO moved/ THOMPSON seconded to adopt the Annual Report. Motion Carried (7/0)

- C. Discuss and take appropriate action regarding the adoption of Waiver Provider Capacity Policy (LIDDA performance contract) (reviewed by Planning and Development Committee).

Policy was developed for the IDD programs under the LIDDA authority to comply with HHSC capacity authorization in reference to Texas Home Living and Home and Community Based Services waiver providers. Purpose of policy is to set internal capacity to a total of 45.

EHNBOT Action: THOMPSON moved/ ANNELLO seconded to adopt Waiver Provider Capacity policy. Motion Carried (7/0)

4. REPORTS AND PRESENTATIONS

- A. Receive CEO report regarding current EHN operations.

Ms. Kristen Daugherty provided a presentation highlighting the center wins accomplished in the month of November/December.

- Ms. Daugherty provided presentation on LMHA services to Texas Tech psychiatry residents.
- EHN launched the El Paso Strong multi-media campaign urging El Pasoans to reach out and ask for services as a result of the August 3rd shootings.
- EHN's Military Veteran Peer Network is now the only MVPN program in the nation participating in the Soldier On Program, which provides support groups in state prison (La Tuna).
- EHN received renewal of the Emergency Services Grant for Homeless Street Outreach from the City of El Paso totaling \$89,188. This program is vital for accessing hard to reach individuals who may be disconnected from mainstream supports.
- EHN clinics were recertified as National Health Services Corp (NHSC) sites through 2022. Clinicians working at these sites are eligible for federal student loan forgiveness.
- Opportunity – continued billing challenges associated with EHR conversion.
- As of December 2019, EHN Recovery Center has served 1422 individuals in relation to August 3rd incident. Types of contact include crisis hotline, crisis walk-ins and family assistance center.
- Collaboration report broken down by committees, special events, grants/projects, letters of support and presentation/trainings was provided to the board members for review. Report will be provided monthly under the CEO report.
- EHN will be hosting training provided by the Israel Trauma Coalition in February for psycho-social interventions in crisis situations.
- EHN received the two-year VOCA Grant funding with the opportunity to extend passed the two years

B. Committee updates

1. Board Public Relations Committee report

Commissioner David Stout reported the following points for the meeting held January 8, 2020:

- El Paso Strong campaign to encourage community to talk and interact to seek help and information
- Hosting training provided by the Israel Trauma Coalition in February for psycho-social interventions in crisis situations.
- Annual report reviewed
- FY20 strategic updates were reviewed

2. Board Planning and Development committee report.

Dr. Peter Thompson reported the following points for the meeting held January 8, 2020:

- Sliding fee discount procedure was presented
- Two policies Care Coordination and Waiver Capacity were reviewed
- FY20 strategic updates were reviewed

3. Human Resources Committee report

Joyce Wilson reported the following points for the meeting held January 9, 2020:

- Turnover rate of 5.37% and zero turnover for caseworkers for the month of December; time to hire – 29 days
- To aid with employee retention HR is tracking where employees are seeking employment to help evaluate market
- Loss Analysis Report: 4 claims – total cost \$14,451 for FY20; goals for FY20 – 15% goal reduction from FY19 \$19,008/26 claims
- Compliance is working with fleet and clinic managers to improve communication to correct behavior to help reduce claims due to motor vehicle accidents
- CCBHC standard has been increase to 90% from 70%
- EHN added true vision plan
- Approximately 200 caseworkers received pay increase in December
- Overview of strategic plan was presented

4. Planning and Network Advisory Committee (PNAC).

Representative Aleksandra Anello reported the following points for the meeting held January 8, 2020:

- Sliding fee discount policy was reviewed
- Rep. Anello stressed committee involvement and recruitment; two member applications have been approved
- Received update on the EHR system; resolving billing issues
- Community Collaboration report was reviewed

5.

ADJOURNMENT

THE MEETING ADJOURNED AT 4:30 PM.

Approval Date: 2/27/2020

By: 

Dr. Rick Myer, Board Secretary