

BOARD OF TRUSTEES:

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Emergence Health Network

El Paso Center for Mental Health/Intellectual Disabilities

EMERGENCE HEALTH NETWORK BOARD OF TRUSTEES

MINUTES

(Audio copy of the meeting is available upon request)

Emergence Health Network Board of Trustees (“EHNBOT”) Meeting
Monday, November 13, 2017 at 2:33 PM
Central Administration, Boardroom, 201 E. Main St. Ste. 600, El Paso, Texas

PRESENT: MYER, WILSON, DRISCOLL, CINTRON and STOUT
ABSENT: THOMPSON

1. INTRODUCTORY ITEMS

A. Call to Order and Certification of a Quorum

Quorum was certified.

B. Public Comment

No members of the public spoke during public comment.

2. Executive Session

The Board of Trustees went into executive session at 2:51 PM on November 13, 2017 to discuss items 2A. Present at executive session was Jacob Cintron, Commissioner David Stout, Dr. Rick Myer, David Driscoll, Joyce Wilson, Attorney Omar Villa, Attorney Holly Lytle, Kristen Daugherty (entered proceeding at 3:31 PM) and Jessika Franco. The board concluded executive session at 4:13 PM.

A. Discuss CEO FY 2018 goals pursuant to Texas Gov’t Code Sec. 551.074.

3. Open Session

The Board of Trustees returned to Open Session at 4:13 PM.

A. Discuss and take appropriate action regarding CEO FY 2018 goals.

Ms. Daugherty presented an overview of the FY 2018 strategic objectives. First objective consists of Service Excellence; focus is to position EHN as a provider of choice. EHN will improve communication about performance efforts and results to individuals served through the website. An electronic state progress report will go out to stakeholders on a quarterly basis to include outcome measures. Second goal, two areas of focus for advocacy efforts will positively impact the mental health and IDD community to include the substance abuse and justice involved. Third goal, Human Resources is to become the employer of choice, invest in human capital and recruit and retain a skilled workforce. An electronic message from the CEO will be distributed to employees on a monthly basis. An employee engagement and satisfaction survey will be distributed across the organization. Employees will have the ability to contribute ideas that will address operational concerns through the COMPASS quality management system. Two town hall meetings will be hosted that includes the CEO

Forum where new initiatives will be discussed. The CEO currently meets with new employees during orientation and prior to their second month of employee. CEO will formalize the process of meeting with new employees during orientation to provide value information. Additional overall strategic initiatives are a focus in technology infrastructure that supports all administrative and clinical operations. EHN is currently going through the EHR selection process. EHN will establish two of four balanced scorecards that consist of financial and organizational learning during Phase I. Each division will develop a plan that assists in the successful implementation of Phase I of the strategic plan.

EHNBOT Action: No action. A revised plan will be presented at the next Board of Trustees meeting scheduled for December 7, 2017 to discuss item.

4. **ADJOURNMENT**
THE MEETING ADJOURNED AT 4:14 PM.

Approval Date: 12/7/2017

By: David Driscoll

David Driscoll, Board Secretary