



Organizations that have achieved  
The Gold Seal of Approval® from  
The Joint Commission®



# Quality Report



# El Paso Community MHMR



DBA: Emergence Health Network  
HCO ID: 66988  
201 East Main St. Suite 600  
El Paso, TX, 79901  
(915) 887-3410  
[www.emergencehealthnetwork.org](http://www.emergencehealthnetwork.org)

## Summary of Quality Information

### Accreditation Programs

#### [View Accreditation History](#)



#### [Behavioral Health Care](#)

**Accreditation Decision**  
[Accredited](#)

**Effective Date**  
8/13/2016

**Last Full Survey Date**  
8/12/2016

**Last On-Site Survey Date**  
12/14/2017

### Sites

#### Central Outpatient Program (COP)

1551 Montana  
El Paso, TX, 79902

#### Available Services

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (24-hour Acute Care/Crisis Stabilization - Adult )
- Case Management (Non 24 Hour Care - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Non-detox - Adult )
- Community Integration (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

#### Other Clinics/Practices Located at This Site:

- Extended Observation Unit (EOU)

#### Child and Adolescent Mental Health Programs(CHAMHPS)

8500 Boeing  
El Paso, TX, 79925

#### Available Services

- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Case Management (Non 24 Hour Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Mental Health

- Mental Health (Non 24 Hour Care - Child/Youth )

## **Collaborative Care (Alternatives) Emergence Health Network**

7760 Alabama Street  
El Paso, TX, 79904

### **Available Services**

- Addiction Care
- Addiction Care (Non-detox - Adult )
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Partial - Adult )
- Chemical Dependency (Day Programs - Adult )
- Chemical Dependency (Non 24 Hour Care - Adult )
- Chemical Dependency (Partial - Adult )
- Chemical Dependency (Non-detox - Adult )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

### **Other Clinics/Practices Located at This Site:**

- El Paso Psychiatric Associates

## **Collaborative Care (Westside Clinic)**

725 S. Mesa Hills Dr. Bldg. 1 Ste. 1  
El Paso, TX, 79912

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Community Integration (Non 24 Hour Care )

## **East Valley Outpatient (EVOP)**

2400 Trawood Ste. 301  
El Paso, TX, 79936

### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Case Management (Non 24 Hour Care - Adult )
- Community Integration (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )
- Permanent Housing (Non 24 Hour Care - Adult )
- Vocational Rehabilitation (Non 24 Hour Care - Adult )

## **EHN Learning Center - Day habilitation**

1477 Lomaland Ste. E-7  
El Paso, TX, 79935

### **Available Services**

- Community Integration (Non 24 Hour Care )
- Developmental Disabilities - Programs / Services (Day Programs - Adult )
- Developmental Disabilities - Programs / Services (Partial - Adult )
- Family Support (Non 24 Hour Care )

## **Emergence Health Network - Administration**

201 E. Main St., Suite 600  
El Paso, TX, 79901

### **ICF Casa Norton**

8824 Norton  
El Paso, TX, 79904

#### **Available Services**

- Case Management (Non 24 Hour Care - Adult )

### **ICF Casa Promesa**

5310 Blanco  
El Paso, TX, 79905

#### **Available Services**

- Case Management (Non 24 Hour Care - Adult )

### **ICF Su Casa**

5314 Blanco  
El Paso, TX, 79905

#### **Available Services**

- Case Management (Non 24 Hour Care - Adult )

### **Lalo Rodriguez (IDD)**

8730 Boeing  
El Paso, TX, 79925

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Case Management (Non 24 Hour Care - Adult )
- Case Management (Non 24 Hour Care - Child/Youth )
- Community Integration (Non 24 Hour Care )
- Developmental Disabilities - Programs / Services (Non 24 Hour Care - Adult )
- Developmental Disabilities - Programs / Services (Non 24 Hour Care - Child/Youth )
- Employment Services (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth )
- Peer Support (Non 24 Hour Care )
- Vocational Rehabilitation (Non 24 Hour Care - Adult )
- Vocational Rehabilitation (Non 24 Hour Care - Child/Youth )

### **Montana Services**

1600 Montana  
El Paso, TX, 79902

#### **Available Services**

- Assertive Community Treatment/Community Support Services (Non 24 Hour Care - Adult )
- Behavioral Health (Day Programs - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Partial - Adult )

- Case Management (Non 24 Hour Care - Adult )
- Community Integration (Non 24 Hour Care )
- Employment Services (Non 24 Hour Care )
- Family Support (Non 24 Hour Care )
- Mental Health (Community Based Homes - Adult )
- Peer Support (Non 24 Hour Care )
- Permanent Housing (Non 24 Hour Care - Adult )
- Vocational Rehabilitation (Non 24 Hour Care - Adult )

#### **Other Clinics/Practices Located at This Site:**

- Assertive Community Treatment (ACT)
- Centro San Vicente Wellness Center at EHN
- Clinical Services
- Crisis Line
- HUD Supportive Housing
- Intake
- Outpatient Competency Restoration (OCR)
- TCOOMMI

#### **Northeast Outpatient (NEOP)**

9555 Diana  
El Paso, TX, 79924

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Case Management (Non 24 Hour Care - Adult )
- Employment Services (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )
- Permanent Housing (Non 24 Hour Care - Adult )
- Vocational Rehabilitation (Non 24 Hour Care - Adult )

#### **Siesta Gardens**

9009 Dyer  
El Paso, TX, 79924

#### **Available Services**

- Behavioral Health (Transitional Living - Adult )
- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Supervised - Adult )
- Community Integration (Non 24 Hour Care )
- Employment Services (Non 24 Hour Care )
- Mental Health (Community Based Homes - Adult )
- Permanent Housing (Non 24 Hour Care - Adult )

#### **Veteran Services (One-stop Center)**







9565 Diana  
El Paso, TX, 79924

#### **Available Services**

- Behavioral Health (Non 24 Hour Care - Adult )
- Behavioral Health (Non 24 Hour Care - Child/Youth )
- Family Support (Non 24 Hour Care )
- Peer Support (Non 24 Hour Care )

## National Patient Safety Goals and National Quality Improvement Goals

### Symbol Key

-  This organization achieved the best possible results
-  This organization's performance is above the target range/value
-  This organization's performance is similar to the target range/value
-  This organization's performance is below the target range/value
-  This measure is not applicable for this organization
-  Not displayed

### Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* This information can also be viewed at [Hospital Compare](#).


\*\* Indicates per 1000 hours of patient care.


\*\*\* The measure was not in effect for this quarter.

---- Null value or data not displayed.

**Behavioral Health  
Care**

[2017 National Patient  
Safety Goals](#)

Nationwide  
Comparison: 

Statewide  
Comparison: 

### [New Changes to Quarterly Measure](#)

#### [Download Quarterly Measure Results](#)

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

\* State results are not calculated for the National Patient Safety Goals.