



Emergence Health Network

El Paso Center for Mental Health/Intellectual Disabilities

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ADDENDUM

To: All Interested Proposers

From: Diana Billingsley

Date: June 09, 2017

Subject: **Provide Electronic Health Record Technologies RFP #17-015 Addendum II**

This addendum includes responses to all questions submitted as of Friday, June 9, 2017.

Any questions or additional information required by interested vendors must be emailed to bidquestions@ehnel Paso.org . RFP number and title must be on the “Subject Line” of the email. Attempts to circumvent this requirement may result in rejection of the proposal.

RFP No. 17-015
Provide Electronic Health Record Technologies
Q&A

The queries raised by the bidders via subsequent emails up till June 9, 2017 and clarifications with regard to bid documents for the procurement of EHR Technologies are given as under:

Question Raised	Reply/Clarification
<i>What labs do you work with?</i>	University Medical Center, and other common lab companies.
<i>How many practitioners will order labs?</i>	10-15
<i>How many prescribers for ePrescribing?</i>	10-15
<i>What Clearinghouse(s) do you work with?</i>	Claim MD
<i>How many mobile users do you estimate? This should be limited to users that would be in the field and may need a disconnected option in the instance they do not have connectivity.</i>	250-300
<i>Do you want to host the solution or would you like the vendor to host this for you?</i>	We want to see both options.
<i>Do you currently have a Data Warehouse?</i>	iCentrix
<i>Which HIE's do you need to connect with?</i>	PHIX (formerly Paso Del Norte HIE)
<i>Do you have an internal pharmacy? (If yes, please specify if it is an outside vendor such as Genoa)</i>	Yes, Genoa.
<i>How many people are on your IT team?</i>	7 in Information Technology, 6 in Health Information
<i>Does anyone in IT have SQL or .NET skills? (These are not required but provides options).</i>	Yes
<i>Number of Prescribers.</i>	10-15
<i>Number of staff who can order labs.</i>	10-15
<i>On Page 18 section ii a bullet 6 "Is your system able to direct you to the following sections automatically?" There is no listing or definitions for "following sections". Please provide the sections that should be included in the response.</i>	Please disregard this question.
<i>Page 23 MCO Request Form Generator – Is it intended that this functionality be included in the proposed system, or is it intended that the proposed system integrate with the Tejas application? Is more technical information regarding this system available for review?</i>	It is for integration and interoperability. What specifically do you need?
<i>How many users would need to access a new EHR system?</i>	400-600
<i>Will there be an extension of the due date?</i>	As of now there is no extension.
<i>In regards to Appendix E, are these written responses due at time of RFP Submission (June 20th) or is there a period after which these references will be accepted, given that they will be sent via hard copy?</i>	Yes, they are due at the time of submission.
<i>In regards to customer references to respond to Appendix E, please provide the mailing address for them to use in sending the #10 envelopes.</i>	9609 Carnegie Ave. El Paso, Texas 79925
<i>Please clarify how the sealed references should be submitted to EHN.</i> <i>Section xxx. Customer Information in the RFP states, "Enclose all sealed reference envelopes within a larger, labeled envelope for inclusion in the response as required." However, the Response Timeline in II. Procurement Protocols & RFP Response Package Instructions states, "ELECTRONIC SUBMISSIONS ONLY". It goes on to say,</i>	Sealed references should be submitted as stated in the RFP under this section to the address: 9609 Carnegie Ave. El Paso, Texas 79925 and the proposal should be received electronically.

<i>“Submissions must be received only via email at rfp@ehnel Paso.org ...”</i>	
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In case of any further information/clarification, they may send email and ask through bidquestions@ehnel Paso.org, individual visits are not entertained before June 20, 2017.